Johan Bergström

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### Academic appointments

2014-	Senior Lecturer, Lund University, Lund, Sweden
2014- 2016	Director, Lund University Centre for Societal Resilience
2013- 2014	Assistant Professor, Lund University, Lund, Sweden
2013- 2015	Affiliated researcher, Pontifícia Universidade Católica do Rio Grande do Sul (PUCRS), Porto Alegre, Brazil
2013	Visiting researcher, Griffith University, Brisbane, Australia
2008- 2012	PhD Student, Lund University, Lund, Sweden

### Non-academic appointments

2013-	Owner and CEO at JB Safety E	Education and Consulting AB (part time)
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2010-2012 Freelance lecturer and course developer

2008 Trainee, ÅF (part time)

2005 Trainee at the fire rescue service, Strängnäs

### **Higher education**

2016: Reader in Risk and Safety, Lund University

2012 Doctor of Philosophy in Risk and Safety, Lund University, Lund, Sweden

Master of Science in Risk Management Engineering, Lund University, Lund, Sweden
 Bachelor of Science in Fire Protection Engineering, Lund University, Lund, Sweden

### Research output

Scrutinizing the relationship between adaptation and resilience: Longitudinal comparative case studies across shocks in two Nepalese villages

Lama Phudoma, Per Becker & Johan Bergström 2017 Aug 1 In: International Journal of Disaster Risk Reduction. 23, p. 193-203 11 p.

### An archaeology of societal resilience

Johan Bergström 2017 Jul 11 In: Safety Science.

Modelling complexity in everyday operations: Functional resonance in maritime mooring at quay

Patriarca, R., Johan Bergström & Di Gravo, G. 2017 Jul 8 In: Cognition, Technology and Work.

### Defining the Functional Resonance Analysis space: combining Abstraction Hierarchy and FRAM

Patriarca, R., Johan Bergström & Di Gravo, G. 2017 Mar 28 In: Reliability Engineering and System Safety. 165, p. 34-46

One event, three investigations: The reproduction of a safety norm: The reproduction of a safety norm Jonas Wrigstad, Johan Bergström & Pelle Gustafson 2017 Mar In: Safety Science. 96, p. 75-83 9 p.

### Calibrated resilience landscapes of composite protection: Theoretical grounding of an empirical approach

Grøtan, T. O. & J. Bergström 2017 Risk, Reliability and Safety: Innovating Theory and Practice - Proceedings of the 26th European Safety and Reliability Conference, ESREL 2016. CRC Press/Balkema, p. 348 1 p.

### A Complexity Framework for Studying Disaster Response Management

Johan Bergström, Christian Uhr & Tove Frykmer 2016 Sep 1 In: Journal of Contingencies and Crisis Management. 24, 3, p. 124-135 12 p.

### Vem bär ansvaret för samhällets katastrofriskreducering?

Johan Bergström 2016 *Katastrofriskreducering: Perspektiv, praktik, potential.* Becker, P. & Ullberg-Baez, S. (eds.). Studentlitteratur AB, p. 81-104 38865-01

### Incident investigations by the regulatory authority of Swedish healthcare - a 20-year perspective

Jonas Wrigstad, Johan Bergström & Pelle Gustafson 2015 In: Journal of Hospital Administration. 4, 6, p. 68-76

### On the rationale of resilience in the domain of safety: A literature review

Johan Bergström, van-Winsen, R. & Henrigson, E. 2015 In: Reliability Engineering & System Safety. 141, p. 131-141

### Organised behaviour in the Swedish fire and rescue service - a case study

Tove Frykmer, Christian Uhr & Johan Bergström 2015

## Bridging the macro and the micro by considering the meso: reflections on the fractal nature of resilience

Johan Bergström & Dekker, S. 2014 In: Ecology & Society. 19, 4, p. 22

# Mind the gap between recommendation and implementation-principles and lessons in the aftermath of incident investigations: a semi-quantitative and qualitative study of factors leading to the successful implementation of recommendations.

Jonas Wrigstad, Johan Bergström & Pelle Gustafson 2014 In : BMJ Open. 4, 5, p. e005326

### Complicated, complex and compliant: Best practice in obstetrics

Dekker, S., Johan Bergström, Amer-Wahlin, I. & Cilliers, P. 2013 In: Cognition, Technology & Work. 15, 2, p. 189-195

# Some thoughts on how to align the theoretical understanding of team performance with Resilience Engineering theory Johan Bergström, Henriqson, E. & Dahlström, N. 2013 Resilience Engineering in Practice: The road to resilience. Nemeth, C. & Hollnagel, E. (eds.). Ashgate

### User Image Mismatch in Anesthesia Alarms: A Cognitive Systems Analysis

Raymer, K. & Johan Bergström 2013 In: Ergonomics. 56, 10, p. 1525-1534

### Anaesthesia monitor alarms: a theory-driven approach

Raymer, K. E., Johan Bergström & Nyce, J. M. 2012 In: Ergonomics. 55, 12, p. 1487-1501

# Escalation: Explorative studies of high-risk situations from the theoretical perspectives of complexity and joint cognitive systems

Johan Bergström 2012 Lund University (Media-Tryck). 102 p.

### How to assess team performance in terms of control: A protocol based on cognitive systems engineering

Hanna Lindbom, Johan Bergström & Henrigson, E. 2012 In: Cognition, Technology & Work. 13, 4, p. 337-353

### The Social Process of Escalation: A Promising Focus for Crisis Management Research

Johan Bergström, Dekker, S., Nyce, J. & Amer-Wåhlin, I. 2012 In: BMC Health Services Research. 12, 161

### What counts as a reasonable extent? - a systems approach for understanding fire safety in Sweden

Larsson, M., Grunnesjö, E. & Johan Bergström 2012 In: Journal of Risk Research. 15, 5, p. 517-532

### From Crew Resource Management to Operational Resilience

Johan Bergström, Henriqson, E. & Dahlström, N. 2011 [Host publication title missing]. Hollnagel, E., Rigaud, E. & Besnard, D. (eds.). Collection Sciences Économiques, Presses des Mines, p. 36-42 7 p.

### Team Coordination in Escalating Situations: An Empirical Study Using Mid-Fidelity Simulation

Johan Bergström, Dahlström, N., Henriqson, E. & Dekker, S. 2010 In: Journal of Contingencies and Crisis Management. 18, 4, p. 220-230

### Training organizational resilience in escalating situations

Johan Bergström, Dahlström, N., Dekker, S. & Petersen, K. 2010 Resilience Engineering in Practice - A Guidebook. Hollnagel, E., Pariès, J., Woods, D. & Wreathall, J. (eds.). Ashgate, p. 45-56

### Rule- and Role-Retreat: An Empirical Study of Procedures and Resilience

Johan Bergström, Dahlström, N., van Winsen, R., Lützhöft, M., Dekker, S. & Nyce, J. 2009 In: Journal of Maritime Research. 6, 1, p. 75-90

### Utveckling av samarbetsförmåga

Westerberg, K., Helena Svensson, Kjellström, R. & Johan Bergström 2009 Proceedings 2:a Utvecklingskonferensen för Sveriges ingenjörsutbildningar.

### Crew Resource Management, Threat and Error Management and Assessment of CRM skills - current situation and development of knowledge, methods and practice

Dahlström, N., Laursen, J. & Johan Bergström 2008 Swedish CAA.

### Learning from failures in emergency response: a series of empirical studies

Dekker, S., Jonsén, M., Johan Bergström & Dahlström, N. 2008 In: Journal of Emergency Management. 6, 5, p. 64-70

### **Awards**

### Selection of lectures given as invited speaker since 2014

- 2017-04- What makes landing hard? Flight Operations Forum, Oslo, Norway
- 2017-03- Risks to Social and Human Systems, the symposium Disasters Evermore at the Lund University 350 year jubilee (http://lu350.blogg.lu.se/disasters-evermore/)
- Spring Participating in Lund University's university tour with the lecture Was It Technical or Human Error?
- 2016-11- Resilience and Safety, Institut Cerda, Madrid, Spain

2016-11- Patient Safety, BEST, Bergen, Norway

2016-10- Medical technology, safety and risk, Medical technology days, Örebro, Sweden

2016-06- Societal resilience as a discursive object, Delft Technical University, The Netherlands 02

- 2016-05- Empowerment, responsibilisation or abandonment: where are our safety strategies heading? Safety Seminar, 25 Entry Point North, Malmö, Sweden
- 2016-05- Don't be scared; be prepared: Reflections on a changed safety discussion, EPOK 2016, Arlanda
- 2016-04- Simulering och träning för att skapa ett resilient sjukvårdssystem, National simulation conference, Oslo, Norway
- 2016-03- Is clinical training an instrument for following up adverse events? KlinSim, Helsingborg, Sweden

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2016-02- Does a systematic quality improvement effort make us safer? Lean-days, Bergen, Norway 2016-02- The resilience discourse, The Swedish Civil Contingencies Agency (MSB), Stockholm 2015-11- Risk from a systems perspective, NITO Network meeting, Oslo, Norway 2015-11- An innovative perspective on Risk, Seminar on Risk and Innovation, Stockholm, Sweden 2015-11- Optimism and pessimism in Safety: can CRM become an ethical problem?, CRM Seminar, Swedish Human Factors Network, Linköping, Sweden 2015-10- Societal resilience as a discursive object, Lecture at UNISONS, Porto Alegre, Brazil 2015-06- Complexity and training, Keynote at healthcare training seminar, Lillehammer, Norway 2015-05- Optimism and pessimism in system safety, Keynote at the Australian System Safety Conference, Brisbane, Australia 2015-05- Safety I and Safety II, Lecture Operations Seminar, LFV, Gothenburg, Sweden 2015-04- Human factors, lessons learned, Keynote at the Norwegian Air Operations Forum, Oslo, Norway 2015-03- Patient safety, quality and risk management, Guest lecture at academic course in healthcare quality and safety at the university of Bergen, Norway 2015-02- Accident theory from a historical perspective, Swedish national forum for accident investigators, Södertälje, 03 Sweden 2014-11- Is the language we use influencing the efforts we make? Reflections on the notion of resilience, Keynote at the international forum for natural disasters, Stockholm, Sweden 2014-10- Societal resilience as a discursive object, Keynote at Driver SP3 research workshop, Stuttgart, Germany 2014-09- Patient safety from a systems perspective, Keynote lecture at the Norwegian patient safety conference 2014 2014-05- Is it all a neoliberal plot?, Seminar organised by SSEESS and MSB at the Royal Swedish Academy of Sciences, Stockholm, Sweden

### Media appearances

Interview in Swedish Radio P4 2017-03-14 on why accidents happen: http://sverigesradio.se/sida/artikel.aspx?programid=101&artikel=6651363

During Wednesday 25 March and Thursday 26 March 2015 I made several appearances in media (radio, TV and paper) to discuss the recent Germanwings aviation tragedy. All the media appearances happened before the French prosecutor had confirmed the conclusion that the first officer of the flight was alone in the cockpit when the plane descended and eventually crashed in the Alps. In 2016 I also participated in the Swedish TV4 live coverage of the news that an Egypt Air flight had crashed on its way from Paris to Egypt. Appearances include:

Radio interview from P1 Morgon, Sveriges Radio P1, 25 March

Radio interview from Vaken, Sveriges Radio P4 Malmöhus, 25 March

Radio interview from P4 Extra, Sveriges Radio P4, 25 March

TV interview from Aktuellt, SVT, 25 March

Radio interview from Ekot, Sveriges Radio P1, 26 March

News paper article from Skånska Dagbladet, 26 March

### Additional academic merits

Part of the examination committee for the PhD thesis: Rankin, A. (2017). Making Sense of Adaptation: Resilience in High Risk Work, Linköping University

Member of the Scientific Board of the Swedish Society for Risk Sciences

Member of the editorial board of the scientific journal Aviation in Focus.

Guest editor for the special issue Human Resilience in Interconnected Social and Health Systems in Ecology and Society.

Reviewed book and paper manuscripts for:

Cambridge University Press Organization Journal of Emergency Management Safety Science Cognition, Technology and Work
Jàmbá: Journal of Disaster Risk Studies published by the African Centre for Disaster Studies
Journal of Contingencies and Crisis Management
Journal of Risk Research
Ecology and Society
Automation in Construction
Science and Technology
Knowledge Management of Aquatic Ecosystems
Ergonomics

## Additional online resources

For teaching and outreach we have recorded the following videos for our own YouTube channel:

Three Analytical Traps in Accident Investigation: https://www.youtube.com/watch?v=TqaFT-0cY7U

Two Views on Human Error: https://www.youtube.com/watch?v=rHeukoWWtQ8