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Design for Serviceability

A Probabilistic Approach

Dániel Honfi

LUND UNIVERSITY

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**Abstract**

In many design situations the acceptable performance of structures is defined by serviceability requirements. To estimate the probability of serviceability failure three main design aspects should be considered: (1) the relevant exposures, (2) the structural response and (3) the performance criteria. This thesis presents background information and new findings on structural serviceability related to all three aforementioned aspects.

To study current practice concerning serviceability design two surveys with experts are presented: (1) serviceability issues in present Swedish design practice and (2) research interviews with international experts working with glass structures. The main conclusion of the two surveys is the general need for better understanding and guidance about serviceability, both in education and design codes.

Since load history and long-term deformations may have a large influence on serviceability, an advanced finite element model has been developed to estimate the deflections of structural sized timber beams in natural environment. The model is capable to take into account the combined effect of the variations of relative humidity in the surrounding environment and the time-variant mechanical loading. Based on the results of the model, possibilities of simplified modelling are investigated to predict long-term deflections of timber structures.

The reliability of serviceability limit states in current design codes is investigated mainly focusing on static deflections. Simple models are used to compare various construction materials – steel, concrete and timer – in terms of serviceability reliability, based on design according to Eurocode prescriptions using second order reliability methods. It is shown that the reliability of Eurocodes is not consistent. The inconsistency exists among different materials, variable to total load ratios and loaded areas. The proposed method may provide a basis for code calibration with regard to serviceability.

As a final step the time-dependent reliability for serviceability design for beams is estimated using Monte Carlo simulation. The study presented in the time-variant analysis is restricted to timber floor beams in offices and residential buildings. However, the presented method provides a framework to calibrate proper deflection limits, load factors and creep coefficients based on a probabilistic investigation involving uncertainties in all important aspects of structural serviceability.

**Key words:** serviceability, structural reliability, long-term deflections

**Classification system and/or index terms (if any)**

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Design for Serviceability

A Probabilistic Approach

Dániel Honfi
Preface

“For beauty after all is distinctly associated with fitness, with serviceability, and the sooner it is so understood the sooner will it find acceptance.”

The above words are written in the journal Art and Progress in 1910 and refer to city planning (Beauty in Serviceability, 1910). The “City Beautiful” movement at the turn of the last century promoted the idea to improve cities through beautification. Followers believed that if form is improved, function will follow. However, according to the referred article “a city built without regard for the comfort and convenience of those who dwell within its boundaries could scarcely be declared to have genuine beauty”.

Is that true for structures? Is serviceability associated with beauty? In some aspects yes, since aesthetics is one of the performance indicators of structural serviceability. However, in a broader sense serviceability will define the quality of a structure. Safety is essential, but serviceability makes the difference. Good design for serviceability will result less cracks, less deformations, more comfort, more tightness and slenderness at the same level of safety.

In the present thesis structural serviceability is studied from a probabilistic point of view. The simple question is asked: What is the probability of serviceability failure?

The thesis is a summary of the work that has been carried out by the author at the Division of Structural Engineering at Lund University from 2008 to 2013.

Dániel Honfi
Lund, November 2013
Abstract

In many design situations the acceptable performance of structures is defined by serviceability requirements. To estimate the probability of serviceability failure three main design aspects should be considered: (1) the relevant exposures, (2) the structural response and (3) the performance criteria. This thesis presents background information and new findings on structural serviceability related to all three aforementioned aspects.

To study current practice concerning serviceability design two surveys with experts are presented: (1) serviceability issues in present Swedish design practice and (2) research interviews with international experts working with glass structures. The main conclusion of the two surveys is the general need for better understanding and guidance about serviceability, both in education and design codes.

Since load history and long-term deformations may have a large influence on serviceability, an advanced finite element model has been developed to estimate the deflections of structural sized timber beams in natural environment. The model is capable to take into account the combined effect of the variations of relative humidity in the surrounding environment and the time-variant mechanical loading. Based on the results of the model, possibilities of simplified modelling are investigated to predict long-term deflections of timber structures.

The reliability of serviceability limit states in current design codes is investigated mainly focusing on static deflections. Simple models are used to compare various construction materials – steel, concrete and timer – in terms of serviceability reliability, based on design according to Eurocode prescriptions using second order reliability methods. It is shown that the reliability of Eurocodes is not consistent. The inconsistency exists among different materials, variable to total load ratios and loaded areas. The proposed method may provide a basis for code calibration with regard to serviceability.

As a final step the time-dependent reliability for serviceability design for beams is estimated using Monte Carlo simulation. The study presented in the time-variant analysis is restricted to timber floor beams in offices and residential buildings. However, the presented method provides a framework to calibrate proper deflection limits, load factors and creep coefficients based on a probabilistic investigation involving uncertainties in all important aspects of structural serviceability.
Papers

This thesis is based on the following papers, which will be referred to in the text by their Roman numerals. The papers are appended at the end of the thesis.

I  *Reliability of beams according to Eurocodes in serviceability limit state*
    Honfi, D., Mårtensson, A. & Thelandersson, S.

II  *Modelling of bending creep of low- and high-temperature-dried spruce timber*
    Honfi, D., Mårtensson, A., Thelandersson, S. & Kliger, R.

III  *Survey on structural serviceability: What can we expect when no rules are given?*
    Honfi, D. & Mårtensson, A.

IV  *Glass structures – learning from experts*
    Honfi, D. & Overend, M.

V  *Serviceability floor loads*
    Honfi, D.
    Structural Safety, submitted for publication (2013)

VI  *Time-variant reliability of timber beams according to Eurocodes considering long-term deflections*
    Honfi, D.
    Wood Science and Technology, submitted for publication (2013)

In Paper I the calculations were performed by Dániel Honfi. In Paper II the development of the numerical model and the simulations were carried out by Dániel Honfi, while the test data was provided by Robert Kliger.

In Paper III and IV the interviews were conducted by Dániel Honfi, the planning of the interviews was made together with the co-authors.

In Paper I-IV the analysis of the results and writing was done by Dániel Honfi with valuable contributions and comments from the co-authors.
Abbreviations and symbols

Some of the most important abbreviations and symbols used in the thesis are listed below.

**Abbreviations**

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<th>Description</th>
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<td>American National Standards Institute</td>
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<tr>
<td>ASCE</td>
<td>American Society of Civil Engineers</td>
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<tr>
<td>ASTM</td>
<td>American Society for Testing and Materials</td>
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<tr>
<td>BKR</td>
<td>Swedish Structural Design Code (from Swedish: Boverkets Konstruktionsregler)</td>
</tr>
<tr>
<td>BRE</td>
<td>Building Research Establishment</td>
</tr>
<tr>
<td>CDF</td>
<td>Cumulative Distribution Function</td>
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<tr>
<td>CEN</td>
<td>European Committee for Standardization (from French: Comité Européen de Normalisation)</td>
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<tr>
<td>COST</td>
<td>European Cooperation in Science and Technology</td>
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<tr>
<td>COV</td>
<td>Coefficient Of Variation</td>
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<tr>
<td>EC</td>
<td>Eurocode</td>
</tr>
<tr>
<td>EN</td>
<td>European Norm (from German: Europäische Norm)</td>
</tr>
<tr>
<td>ENV</td>
<td>European Pre-Standard (from German: Europäischer Normvorschlag)</td>
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<tr>
<td>EUDL</td>
<td>Equivalent Uniformly Distributed Load</td>
</tr>
<tr>
<td>FE</td>
<td>Finite Element</td>
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<tr>
<td>FORM</td>
<td>First Order Reliability Method</td>
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<tr>
<td>HT</td>
<td>High-Temperature-Dried</td>
</tr>
<tr>
<td>IGU</td>
<td>Insulated Glass Unit</td>
</tr>
<tr>
<td>ISO</td>
<td>International Organization for Standardization</td>
</tr>
<tr>
<td>JCSS</td>
<td>Joint Committee of Structural Safety</td>
</tr>
<tr>
<td>LoP</td>
<td>Limit of Proportionality</td>
</tr>
<tr>
<td>LSF</td>
<td>Limit State Function</td>
</tr>
<tr>
<td>LRFD</td>
<td>Load and Resistance Factor Design</td>
</tr>
<tr>
<td>LT</td>
<td>Low-Temperature-Dried</td>
</tr>
<tr>
<td>LVL</td>
<td>Laminated Veneer Lumber</td>
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<tr>
<td>MC</td>
<td>Moisture Content</td>
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<tr>
<td>MCS</td>
<td>Monte Carlo Simulation</td>
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</table>
NA National Annex
PDF Probability Density Function
PSFM Partial Safety Factor Method
RC Reinforced Concrete
RH Relative Humidity
SLS Serviceability Limit State
SAKO Joint Nordic Group of Structural Matters
SORM Second Order Reliability Method
ULS Ultimate Limit State

Symbols

\( b \) width of cross-section/mechano-sorptive material parameter
\( c \) spacing between beams
\( D_w \) diffusion coefficient
\( D_f \) number of violated years in a reference period
\( E \) modulus of elasticity/expected value
\( G_k \) characteristic value of a permanent action
\( F \) cumulative distribution function
\( f \) probability density function
\( g() \) limit state function
\( h \) height of cross-section
\( I \) second moment of inertia
\( I() \) indicator function/influence surface function
\( J \) compliance
\( k_{def} \) creep factor for structural timber
\( K \) stiffness matrix
\( L \) span of structural member/live load
\( L_S \) sustained live load
\( L_E \) intermittent live load
\( M \) safety margin
\( m \) mean value
\( P \) external load vector
\( P() \) probability
\( p_f \) probability of failure
\( Q_k \) characteristic value of a variable action
\( q \) uniformly distributed load/surface flux
\( R \) resistance
\( S \) load effect
\( U \) vector of standardised normal variables
\( U \) complaint threshold
\textbf{u} \quad \text{displacement vector/vector of realisations of standardised normal variables}

\textbf{u}^* \quad \text{design point}

\textbf{u} \quad \text{deflection/moisture content per weight}

\textbf{u}_0 \quad \text{precamber}

\textbf{u}_{2,\text{fin}} \quad \text{time-dependent deflection due to permanent loads and deflection due to variable loads}

\textbf{u}_{\text{creep}} \quad \text{creep deflection}

\textbf{u}_{\text{fin}} \quad \text{final deflection}

\textbf{u}_{\text{inst}} \quad \text{instantaneous deflection}

\textbf{u}_{\text{net,fin}} \quad \text{net final deflection}

\textbf{w} \quad \text{deflection/moisture content per volume}

\textbf{w}_1 \quad \text{initial deflection under permanent actions}

\textbf{w}_2 \quad \text{long-term deflection under permanent actions}

\textbf{w}_3 \quad \text{additional deflection due to the variable actions}

\textbf{w}_c \quad \text{precamber}

\textbf{w}_{\text{eq}} \quad \text{equilibrium moisture content (per volume)}

\textbf{w}_{\text{max}} \quad \text{remaining total deflection}

\textbf{w}_{\text{surf}} \quad \text{moisture content at the surface (per volume)}

\textbf{w}_{\text{tot}} \quad \text{total deflection}

\textbf{T} \quad \text{reference period/unserviceability parameter}

\textbf{T}_f \quad \text{first passage time}

\textbf{t} \quad \text{time}

\textbf{X} \quad \text{vector of basic variables}

\textbf{X}(t) \quad \text{stochastic process}

\textbf{x} \quad \text{vector of realisations of the basic variables}

\textbf{x}(t) \quad \text{realisations of a stochastic process}

\alpha \quad \text{normal vector to the failure surface}

\alpha \quad \text{shrinkage-swelling coefficient}

\beta \quad \text{reliability index/load duration coefficient}

\beta_{\text{co}} \quad \text{moisture transport coefficient}

\gamma \quad \text{partial safety factor/zero mean random variable}

\delta \quad \text{deflection}

\varepsilon \quad \text{strain/zero mean random process}

\varepsilon_{\text{c}} \quad \text{normal creep strain}

\varepsilon_{\text{el}} \quad \text{elastic strain}

\varepsilon_{\text{ms}} \quad \text{mechano-sorptive strain}

\varepsilon_{\text{msr}} \quad \text{irrecoverable mechano-sorptive strain}

\varepsilon_{\text{mvr}} \quad \text{recoverable mechano-sorptive strain}

\varepsilon_{\text{visc}} \quad \text{viscoelastic strain}

\zeta \quad \text{crack distribution coefficient}

\lambda \quad \text{mean number of load cells}
\( \mu \) mean value
\( \nu \) occurrence rate/out-crossing rate
\( \xi \) out-crossing threshold
\( \rho \) reinforcement ratio
\( \sigma \) stress/standard deviation
\( \tau \) relaxation parameter
\( \Phi \) standard normal distribution
\( \phi, \varphi \) creep coefficient/performance factor
\( \phi_r \) resistance factor
\( \chi \) variable to total load ratio
\( \psi \) load reduction factor
\( \psi_0 \) combination factor
\( \psi_1 \) reduction factor for the frequent value of actions
\( \psi_2 \) reduction factor for the quasi-permanent value of actions
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1 Introduction

This chapter gives a brief introduction about the thesis. The background of the research is explained, the main objectives and the limitations of the thesis are presented. After that the new findings are highlighted and finally the outline of the thesis is given.

1.1 Background

In the structural design process normally two types of limit states are considered: ultimate limit states (ULS) and serviceability limit states (SLS). In many design situations, particularly in systems like houses and medium sized commercial buildings, acceptable performance of a structural system is seldom defined by ultimate limit states, but rather by serviceability requirements. To calculate the probability of serviceability failure of buildings and structures one should have a reliable stochastic model of (1) the relevant exposures (e.g. loads, temperature, relative humidity etc.), (2) factors affecting the structural response (e.g. boundary conditions, geometrical dimensions, material properties etc.) and (3) the performance criterion itself. The number of the stochastic variables depends on the complexity of the system i.e. the modelling of exposures, the structural and the material model, and the model of the performance criterion. Thus the calculated reliability of the system depends on the level of modelling i.e. uncertainties considered in the calculation. Although serviceability is in general considered less important than safety, the consequences of serviceability failure may be significant in terms of costs.

This thesis presents background information and new findings on structural serviceability related to all three aspects mentioned above.
1.2 Objectives

The primary aim of the work presented in this thesis is to increase knowledge about reliability of structures in serviceability limit state. The main objectives are to:

- Study current design practice concerning serviceability;
- Investigate the reliability of serviceability in current design codes;
- Provide a framework, which could be a basis for code calibration with regard to structural serviceability;
- Investigate the influence of long-term effects in serviceability;
- Increase knowledge about long-term behaviour of timber structures.

1.3 Limitations

The focus of this thesis is serviceability design and the reliability of serviceability design. Within the field of serviceability a number of phenomena are relevant to study, for instance static deflections, vibrations, cracking etc. System effects of floors are also important to consider when predictions of in-service behaviour are to be done. In addition to this the effect of varying humidity in the surrounding climate is of importance in serviceability design of both concrete and timber. One of the most important aims with the thesis was to study the application of probabilistic methods in serviceability design. Such methods are relatively complex and require sufficient data concerning relevant factors and their variation. Due to this complexity the following limitations were made: only static deflections were studied, only indoor climate was used for the climate models and only a restricted number of load situations were applied in the calculations.
1.4 New findings

The most important new research findings in this thesis are as follows:

- Two surveys were carried with regard to serviceability issues. One in Sweden in relation to traditional structural materials and another one on an international level concerning serviceability questions in the design of glass structures. The analysis of these surveys highlights the importance of structural serviceability and a need for better guidelines and regulations in this area.

- An advanced finite element (FE) model was developed to estimate the deflections of structural sized timber beams. The constitutive equations of the FE-model are capable to take into account the combined effect of the variations of relative humidity in the surrounding environment and the time-variant mechanical loading. Based on the results of the FE-model a simple model was selected to calculate the long-term deformations of timber beams.

- The serviceability loads for floors were investigated in detail using stochastic load models. It was found that the serviceability load combinations in structural design codes should be revisited. Proposal for changes are suggested. However, the stochastic models for live loads should be improved first to provide a more solid basis for such proposals.

- It was shown that the reliability of Eurocodes (EC) related to serviceability is not consistent. The inconsistency exists among different materials, variable to total load ratios and loaded areas. Although the investigation was carried out using the prescriptions of the European structural codes, due to similarities in the design format, it is reasonable to assume that the same applies for other standards.

- Time-variant reliability of timber floors beams was investigated considering long-term deflections. Based on the results a change of the creep factor and the recommended deflection limits in Eurocode 5 (CEN, 2004b) was proposed.

- Different stochastic load models were compared and their effect on reliability in SLS was investigated.
1.5 Outline of the thesis

The main part of this thesis contains six academic research papers, appended to the end of the kappa. Two of the papers are peer-reviewed and published journal papers, one is a peer-reviewed and published conference paper and three are submitted for publication.

In addition to the research papers, the thesis starts with ten numbered chapters to present background information and state of the art. Chapter 1 serves as an introduction of the thesis. Chapter 2 discusses serviceability of structures in general and deflections in detail. Other important aspects of structural serviceability (e.g., vibrations, cracking) are briefly introduced. Chapter 3 contains a discussion about some serviceability issues in current design practice, related to traditional construction materials and structures made of glass, based on interviews with experts. Chapter 4 gives an overview about structural reliability. The general concept of reliability is described, and the methods of reliability are briefly presented. Chapter 5 gives a detailed description about live loads in buildings with respect to serviceability. Chapter 6 describes long-term deflections of timber structures in variable environment and their modelling. Chapter 7 presents results about both time-invariant and time-variant reliability of beams in serviceability limit state. After that a list of other publications by the author are given in relation to the thesis (Chapter 8). At the end of the kappa a summary of the appended papers is included (Chapter 9), followed by conclusions and future research needs in Chapter 10. The thesis ends with acknowledgements, a list of the referred works and two appendices.
2 Structural serviceability

In the following chapter the general aspects of structural serviceability are discussed. An overview of the concept of serviceability, the state-of-the-art and historical perspective are given. Then the current serviceability design prescriptions for different structural materials are briefly introduced considering excessive deflections. Other important aspects, such as vibrations and cracks are shortly discussed.

2.1 General

Structural serviceability means the ability of a structure to serve as it is intended, i.e. to fulfil its function. Structures on the first place are required to be safe. However, even if a structure is safe, it may not fulfil its original design purpose. For example, if the vibrations of an office floor make it impossible to work there, then that floor is obviously not serviceable and therefore cannot be accepted. Similarly, if the deflections of the floor are too excessive people may be disturbed or feel unsafe and refuse to work in that environment. Another example of serviceability problems is wide cracks in reinforced concrete that could increase the risk of corrosion.

Some common serviceability problems, according to Galambos and Ellingwood (1986), are:

- Local damage to non-structural elements due to deflections;
- Impairment of normal functions of furniture or equipment due to deflection under load;
- Noticeable deflections causing distress to occupants;
- Extensive damage to non-structural elements due to extreme natural events;
- Deterioration of the structure due to age and use;
- Physical or psychological discomfort or sickness of occupants due to building motion caused by normal usage/wind/earthquake;
- Connection distortion under service loading.
However, the list is incomplete and could easily be extended by cracking, local buckling, fatigue etc.

According to Reid (1981) there are 5 fundamental differences between structural safety and serviceability:

1. Considering safety problems the failure is usually clearly defined. However, definition of serviceability failure is not always straightforward, since there could be a progressive transition between satisfactory and unsatisfactory behaviour.

2. The failure boundary might not be only fuzzy, but often subjective, i.e. could depend on the user.

3. Safety problems are usually irreversible, whereas serviceability problems might be reversible.

4. The design purpose with regard to safety is to ensure sufficiently small probabilities of failure, while the objective of designing for serviceability is to achieve an economic structure i.e. to minimise the total costs over the design lifetime.

5. The last difference is of legal nature. Safety regulations are often mandatory and serve to protect both the designer and the client or the public. If the engineer has carried out everything according to the relevant codes and regulations he or she is not responsible for a possible failure. In turn, serviceability criteria in the codes are usually only suggestions and are free to be modified by the designer in agreement with the client.

Serviceability problems can generally be avoided during the design process by:

1. Conceptual design;

2. Good detailing;

3. Limiting load effects;

4. Applying allowable slenderness ratios.

The last three were identified by Magnusson (1987); however, it may be reasonable to add the first one as well.

As an example to *conceptual design* a reference is given here to (IstructE, 1999), where a glass façade is presented, see Fig. 2.1. With the addition of a stressing cable the centre of rotation of the panes could be modified under non-uniform wind loading to reduce the strains at the seals between the glass panes.
Good detailing refers to already proved technical solutions to prevent damage to structural elements. Good detailing is usually based on experience and is an intellectual property of design offices or product manufacturers. A good example is given in (Ryan et al., 1997) and presented in Fig. 2.2. The limit for out-of-plane deflection of glass panes of façades is usually the amount of rotation that can be accommodated in the glazing supports, see Fig. 2.2 (left). With an “enhanced” countersunk fixing, presented in Fig. 2.2 (middle), flexible neoprene washers are used at the connection to the glazing support attachment in order to allow the bolt to rotate relative to the brackets, cf. Fig. 2.2 (right).

Limiting load effects is in accordance with the design for safety. Modern design codes apply two limit states:

- The ultimate limit state for strength design and
- The serviceability limit state for design for serviceability.

The “allowable” load effect in SLS is usually given as limiting the deflections under given loads or limiting the natural frequency of the structural element in question.
Applying allowable slenderness ratios in design charts is a simple tool to ensure that the serviceability limit states be not critical over the strength criteria. As an example EN 1992 (EC2) provides span/depth ratios for reinforced concrete beams and slabs, which are adequate for avoiding deflection problems in normal circumstances (CEN, 2004a).

Serviceability limit states can be grouped into three major categories: (1) deformation, (2) motion perception and (3) deterioration (Griffis, 1993). These categories cover the fundamental requirements associated to serviceability, such as:

- Functionality;
- User comfort and
- Appearance.

However, the above requirements cannot be verified directly. Therefore performance criteria are defined, which most commonly relate to (Lüchinger, 1996):

1. Deflections and displacements;
2. Vibrations;
3. Cracking.

In some cases the stresses might also be limited e.g. pre-stressed concrete structures, composite structures etc.

The current thesis has a main focus on deflections; other aspects of serviceability are only briefly discussed. However, even deflection of structures is a very complex topic and can be further divided into (Magnusson, 1987):

- Deflections and rotation of horizontal members;
- Lateral deflection of vertical members;
- Differential movement of adjacent components;
- Differential settlement of foundations;

In this thesis serviceability is mainly investigated through deflection of horizontal structural members.
2.2 Deflections

Structural deflections can be divided into different categories, the primary categories are static and dynamic deflections (Galambos et al., 1973). The classification and their effects on occupants and the structural subsystem are shown in Fig. 2.3.

Traditionally dynamic problems were often treated using equivalent static loads, thus many dynamic deflection problems were reduced to static problems. However, as technology has advanced, the actual consideration of dynamic structural problems was permitted. The main difference between the static and dynamic problem is the consideration of time. A static load, causing a static deflection, is slowly applied and released. Therefore a time-variant analysis is usually not necessary for static deflections. Slow application of loads refers to a time period comparable to the natural period of the structure. If the duration of load application or release is large, compared to the natural period of the structure, then the load and the corresponding deflection can be considered static. In contrast, if the duration of load application or release is small compared to the natural period, then the load and the deflection are dynamic and the dimension of time has to be considered in the analysis. Dynamic

Figure 2.3
Categorisation of structural deflections after Galambos et al. (1973).
loads are usually applied and released in the order of seconds or less, whereas static loads are applied and released in the order of minutes or longer.

Another type of time-dependent deflections is long-term deflections due to sustained (static) loading caused by time-dependent material response. Long-term in a structural sense often refers to months or years. This type of deflections can be analysed by the use of constitutive material models.

The static deflection problem in general can be defined by the static equilibrium:

\[ \mathbf{P} = \mathbf{K} \mathbf{u} \]

where \( \mathbf{P} \) is the vector of external loads, \( \mathbf{K} \) is stiffness matrix of the structure and \( \mathbf{u} \) is the displacement vector. Thus if the structural characteristics of the system and the load is known, the deflections can be determined. However, there is a fourth component to be considered when designing for serviceability, namely the interaction with the occupants and the subsystem of the structure, i.e. the design criterion (Fig. 2.3). Unfortunately this interaction is perhaps the most complex one of the four components. The interaction with the occupants i.e. the human response is often expressed in subjective terms, thus it is difficult to define an engineering design criterion. The subsystems considered are the structural or non-structural elements attached to the structure, such as cladding elements, partition walls, doors, windows, installations, equipment etc. Therefore the design requirements might be very much dependent on factors that are beyond the boundaries of the structural system usually considered by the structural engineer.

Galambos et al. (1973) give a detailed state-of-the-art overview on static and dynamic deflections. However, the long-term deflections are not covered in the study. Concerning static deflections, first the effect of deflections on structures is discussed. A reference is made to Allen (1970) identifying the effects of excessive deflections as:

1. Cracking of primary structural members;
2. Cracking or crushing of non-structural components;
3. Lack of fit of doors and windows;
4. Walls out of plumb;
5. Eccentricity of loading due to rotation;
6. Unsightly droopiness;
7. Ponding of water.

It is also suggested that many deflection caused problems can be reduced by alternate design solutions e.g. flexible joints (see Fig. 2.2).
The report also presents a detailed summary of deflection limits from different design
codes and standards from several countries with respect to various structural
materials. Effects related to human interaction are also mentioned, such as
psychological effects, aesthetics and discomfort.

It is recognised by Galambos et al. (1973) that in order to reflect to a specified design
criteria, it is preferable to have a rational and standardised basis of computation. It is
especially important how the restraint, cracking, non-linear material behaviour and
time-dependent properties are considered.

To obtain reasonable deflection limits, especially with a statistical basis for
probabilistic calculations, field observations are extremely important. A reference is
made to the work by Skempton and MacDonald (1956). From their findings on
frame buildings with infill panels it appears that a limiting value of \( L/300 \) is
reasonable for differential settlements to avoid damage to non-structural elements. It
is also concluded that non-structural damage (e.g. cracking of wall panels, floors or
finishes) is caused by distortions smaller than those, which cause structural damage
(i.e. damage to the structural frame itself).

An important note from Tichý (1993) is that deflections should usually be checked
for various stages of the construction process and time-dependencies must be
considered: both related to loads and material behaviour, but also for the performance
criteria. The latter is usually underestimated.

2.2.1 Limiting deflections

Fleming (1941) gives a brief historical overview about the deflection limits for steel
girders. It was recognised a long-time ago that “In the design of beams stiffness as well
as strength must be considered. The limits of deflection are often given in
specifications and may determine the size of beams.” To ensure sufficient stiffness the
span-to-depth ratio of beams were often limited. For example the London Building
Act from 1930 (Sophian, 1930) requires that the span of a girder shall not exceed 24
times the depth of the girder unless the calculated deflection of such a girder is less
than 1/400 of the span. Fleming refers to (Ketchum, 1916) who states that the depth
of rolled beams in floors shall not be less than 1/20 of the span, whereas rolled beams
or channels used as roof purlins the depths shall not be less than 1/40 of the span. It
is necessary for the supports of certain types of machinery that the deflection be
limited to a very small amount, sometimes to 1/2000 the span. Another common
value when supporting machinery is 0.02 in (0.5 mm).

Percival (1979) historically overviews the deflection limits for wooden beams. The
deflection limit in the beginning of the 19th century was 1/480 of the span based on
the experience of carpenters and some experiments by engineers (Tredgold, 1885). At
the end of the century the limit was increased to $1/360$. In the next century the criterion was further refined. Distinction was made depending on the function of the structural element and deflections caused by dead and live loading.

Verification of traditional deflection limits is often believed to ensure satisfactory service performance throughout the entire lifetime of the structure (Galambos and Ellingwood, 1986). Since most structures in the past performed satisfactory, it seems that there is no reason not to think that a simple check of deflections will not avoid more complicated serviceability problems. However, according to the referred paper, there are two problems with this approach: (1) when it fails, the consequences may be significant in terms of costs; (2) it does not seem to be rational that e.g. unacceptable vibrations are controlled by limiting static deflections.

A review of deflection limits for serviceability design is given by Saidani and Nethercot (1993). It was found that design criteria spread diversely throughout codes, papers, reports, standards or are simply the customary practice of individual engineers. It is also noted that there is a significant difference in loading and modelling, not only in the limiting criteria.

It is important to understand that deflection limits should reflect to a given loading situation, therefore the deflection limit is related to the design format. Thus a deflection limit sufficient according to a design code might be completely inappropriate according to another one.

### 2.2.2 Design according to Eurocode

One aim of this thesis is to evaluate the reliability level of current serviceability design. In order to do so, the European standard family (Eurocode) is investigated focusing on vertical deflection of beams. Eurocode applies the principle of limit state design (LSD), i.e. limits states are defined beyond that the structure no longer fulfils the relevant design criteria. Limits states related to serviceability are distinguished as irreversible and reversible limit states. At irreversible limit states some consequences of actions exceeding the specified service requirements will remain when the actions are removed, whereas at reversible limit states no consequences of actions exceeding the specified service requirements will remain when the actions are removed (CEN, 2002).

#### 2.2.2.1 Load combinations

EN 1990 (CEN, 2002), also referred as EC0, defines the combinations of actions to be taken into account in the relevant design situations. Three different load combinations are defined for the serviceability limit states, which should be appropriate for the serviceability requirements and performance.
o Characteristic (or rare) combination:

$$\sum_{j \geq 1} G_{k,j} + Q_{k,1} + \sum_{i \geq 1} \psi_{0,i} Q_{k,i}$$

(2.2)

where $G_{k,j}$ denotes the characteristic value of the $j^\text{th}$ permanent action, $Q_{k,1}$ is the characteristic value of the leading variable action, $Q_{k,i}$ is the characteristic value of the $i^\text{th}$ variable action and $\psi_{0,i}$ is the factor for combination value of a $i^\text{th}$ variable action. The characteristic combination is normally used for irreversible limit states.

o Frequent combination:

$$\sum_{j \geq 1} G_{k,j} + \psi_{1,1} Q_{k,1} + \sum_{i \geq 1} \psi_{2,i} Q_{k,i}$$

(2.3)

where $\psi_{1,1}$ denotes the factor for frequent value of a leading variable action and $\psi_{2,i}$ is the factor for quasi-permanent value of the $i^\text{th}$ variable action. The frequent combination is normally used for reversible limit states.

o Quasi-permanent combination:

$$\sum_{j \geq 1} G_{k,j} + \sum_{i \geq 1} \psi_{2,i} Q_{k,i}$$

(2.4)

The quasi-permanent combination is normally used for long-term effects and the appearance of the structure.

2.2.2.2 Definition of deflections

The vertical deflections of horizontal structural elements should be limited to avoid deformations affecting appearance/comfort/functioning of the structure or causing damage to finishes or non-structural members.

![Figure 2.4](image)

Definition of vertical deflections of beams (CEN, 2002).

The definition of vertical deflections according to EN 1990 (CEN, 2002) is shown in Fig. 2.4, where $w_c$ is the precamber when the beam is unloaded; $w_1$ is the initial part of the deflection under permanent loads; $w_2$ is the long-term part of the deflection under permanent loads; $w_3$ is the additional part of the deflection due to the variable
actions; \( w_{\text{tot}} \) is the total deflection as the sum of \( w_1, w_2, w_3 \); finally \( w_{\text{max}} \) is the remaining total deflection taking into account the precamber.

EN 1990 (CEN, 2002) also gives a detailed description about how the different serviceability requirements should be treated.

If the functioning or damage of the structural or non-structural members (e.g. partition walls, claddings, finishes) is being considered, the verification for deflections should take account of those effects of permanent and variable actions that occur after execution of the structural member. This would mean a limitation of the incremental deflections \( w_2 + w_3 \).

If the comfort of the user, or the functioning of machinery are being considered, the verification should take account of the effects of the relevant variable actions, i.e. \( w_3 \) should be limited.

If the appearance of the structure is being investigated, the quasi-permanent combination should be used. Although it is not explicitly stated, the investigation is usually carried out for the remaining total deflection \( w_{\text{max}} \). Long term deformations due to shrinkage, relaxation or creep should be considered where relevant, and calculated by using the quasi-permanent combination.

Despite of the above definitions, their implementation is not always straightforward. In the Manual for the design of building structures to Eurocode 1 and Basis of structural design (IStructE, 2010) recommendations for deflection limits together with the appropriate combination of actions are given. Suggested values for beams are presented in Table 2.1.

**Table 2.1**
Recommended deflection limits for beams from IStructE (2010).

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Irreversible SLS</th>
<th>Reversible SLS</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Characteristic combination</strong></td>
<td><strong>Frequent</strong></td>
<td><strong>Quasi-permanent</strong></td>
</tr>
<tr>
<td>( W_{\text{tot}} ) or ( W_{\text{max}} )</td>
<td>( W_{\text{max}} )</td>
<td>( W_{\text{max}} )</td>
</tr>
<tr>
<td>Function and damage to</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Non-structural elements</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Brittle</td>
<td>( L/360-L/500 )</td>
<td></td>
</tr>
<tr>
<td>Non-brittle</td>
<td>( L/200-L/300 )</td>
<td></td>
</tr>
<tr>
<td>Structural elements</td>
<td>( L/200-L/300 )</td>
<td></td>
</tr>
<tr>
<td>Avoidance of ponding water</td>
<td>( L/250 )</td>
<td></td>
</tr>
<tr>
<td>User comfort/functioning of machinery</td>
<td>( L/300 )</td>
<td></td>
</tr>
<tr>
<td>Appearance</td>
<td>( L/250 )</td>
<td></td>
</tr>
</tbody>
</table>
It should be noted that for instance the criteria used for the different requirements in Table 2.1 do not completely agree with the ones requested in EN1990, since no limitation for \( w_3 \) or \( w_2 + w_3 \) are given.

A different, more detailed recommendation can be found in *Designers’ guide to EN1990 Eurocode: Basis of structural design* (Gulvanessian et al., 2002). An extract from the suggested limits is presented in Table 2.2.

**Table 2.2**
Recommended deflection limits for beams from Gulvanessian et al. (2002).

<table>
<thead>
<tr>
<th>Requirement</th>
<th>Irreversible SLS</th>
<th>Reversible SLS</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Characteristic combination</td>
<td>Frequent combination</td>
</tr>
<tr>
<td></td>
<td>( w_{tot} )</td>
<td>( w_{max} )</td>
</tr>
<tr>
<td>Damage</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Elements supporting bearing walls</td>
<td>( L/300 )</td>
<td>( )</td>
</tr>
<tr>
<td>Elements supporting partition walls</td>
<td>( )</td>
<td>( L/500 )</td>
</tr>
<tr>
<td>Brittle</td>
<td>( )</td>
<td>( L/300 )</td>
</tr>
<tr>
<td>Reinforced/Removable</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Ceilings</td>
<td>( L/250 )</td>
<td>( )</td>
</tr>
<tr>
<td>Flooring</td>
<td>( )</td>
<td>( L/500 )</td>
</tr>
<tr>
<td>Rigid</td>
<td>( L/250 )</td>
<td>( )</td>
</tr>
<tr>
<td>Flexible</td>
<td>( )</td>
<td>( L/250 )</td>
</tr>
<tr>
<td>Avoidance of ponding water</td>
<td>( )</td>
<td>( L/250 )</td>
</tr>
<tr>
<td>Rigid roof covering</td>
<td>( )</td>
<td>( )</td>
</tr>
<tr>
<td>Flexible roof covering</td>
<td>( )</td>
<td>( L/125 )</td>
</tr>
<tr>
<td>Functioning</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wheeled furniture or equipment</td>
<td>( )</td>
<td>( L/300 )</td>
</tr>
<tr>
<td>Overhead cranes and tracks</td>
<td>( )</td>
<td>( L/600 )</td>
</tr>
<tr>
<td>Appearance</td>
<td>( L/300 )</td>
<td>( )</td>
</tr>
</tbody>
</table>

It is clear, that it is not straightforward to decide on the actual value of the deflection limits. In addition, the type of deflection and the applied load combinations could also be argued. Other suggested deflection limits can be found e.g. in ISO 4356:1977 (ISO, 2009) whereas a detailed collection of limiting deflections is given by Cooney and King (1988).
Deflection of steel members

In case of steel structures EN 1993 (CEN, 2005), also referred as EC3, states that the limits for vertical deflections according to Fig. 2.4 should be specified for each project and agreed with the client and notes that the National Annexes (NA) may specify these limits. However, the values given in the NAs are only suggested values and there are no compulsory rules given.

These prescriptions are quite varying and can be different depending on the function (e.g. accessible/non-accessible roof, floor etc.), the importance (main girder, purlin), the type of the carried material (plaster, brittle finish, non-brittle finish) or other conditions of the investigated element.

The deflection limit values for a general steel floor beam not carrying brittle finish or having some special requirement given from some NAs are summarised in Table 2.3. These values are given for the characteristic combination of actions.

Table 2.3
Recommended deflection limits for beams in the NAs of some European countries (Honfi and Mårtensson, 2009).

<table>
<thead>
<tr>
<th>Country</th>
<th>(w_{\text{max}})</th>
<th>(w_3)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Denmark</td>
<td>-</td>
<td>(L/400)</td>
</tr>
<tr>
<td>Finland</td>
<td>(L/400)</td>
<td>-</td>
</tr>
<tr>
<td>France</td>
<td>(L/200)</td>
<td>(L/300)</td>
</tr>
<tr>
<td>Greece</td>
<td>(L/250)</td>
<td>(L/300)</td>
</tr>
<tr>
<td>Hungary</td>
<td>(L/250)</td>
<td>(L/300)</td>
</tr>
<tr>
<td>Spain</td>
<td>-</td>
<td>(L/300)</td>
</tr>
<tr>
<td>UK</td>
<td>-</td>
<td>(L/200)</td>
</tr>
</tbody>
</table>

It can be seen that some countries limit the remaining total deflection \(w_{\text{max}}\), others the deflections due to variable actions \(w_3\) or both of them. The former is related to the appearance and the latter to the damage criterion. However, it should be noted that the appearance can also be controlled by applying precamber. It is also worth to mention that appearance criterion is not verified using the quasi-permanent load combination, as recommended in EN1990.

Since the deflection model of a structural steel member is based on elastic behaviour, the maximum deflection \(\delta_{\text{max}}\) of a simply supported steel beam loaded by a uniformly distributed load is given by:

\[
\delta_{\text{max}} = \frac{5}{384} \frac{qL^4}{EI}
\]  

(2.5)
where $q$ is the uniformly distributed load (calculated from the appropriate load combination), $L$ is the span, $E$ is the modulus of elasticity and $I$ is the second moment of inertia. It should be noted that deflections due to shear are usually neglected.

Honfi and Mårtensson (2011) illustrate the practical significance of the recommended deflection requirements in comparison with ultimate limit state design. Some examples are given here. It is assumed that the beam is loaded with only one variable load (e.g. imposed load) in addition to the permanent load. To investigate the effect of the variable actions a load ratio $\chi$ is defined representing the ratio of the variable load to the total load:

$$\chi = \frac{Q_k}{G_k + Q_k}$$  \hspace{1cm} (2.6)

The partial safety factors applied in the calculations are taken from EC0 assuming an office building.

In case of simply supported steel beams the load capacity for hot rolled IPE sections is calculated and compared. In Fig. 2.5 the vertical axis represents the ratio of the characteristic values of the variable load in the serviceability and ultimate limit state $Q_{SLS}/Q_{ULS}$, while the horizontal axis shows the span of the beam $L$. The assumed data for the calculation are S235 steel quality, $\chi=0.5$ and $w_{max}=L/250$. Below the horizontal line at $Q_{SLS}/Q_{ULS}$ the deflection limit is decisive. It is obvious that for larger section sizes larger spans can be achieved and for longer spans the deflections become more decisive.

![Figure 2.5](image-url)

**Figure 2.5**
Serviceability vs. ultimate load for steel IPE beams.
2.2.2.4 Deflection of reinforced concrete members

The deflection limits for concrete structures – recommended in EN 1992 (CEN, 2004a) – should also take into account the nature and function of the structure, as well as the, type of the finishes, partitions and fixings.

The appearance and general utility of the structure may be impaired when the calculated sag of a structural member subjected to quasi-permanent loads exceeds \( \frac{L}{250} \), where the sag is considered relative to the supports. This criterion represents a limit for \( w_{\text{max}} \). Precamber may be used to compensate for some or all of the deflection but any upward deflection \( w_c \) should not generally exceed \( \frac{L}{250} \).

Deflections that could damage adjacent parts of the structure should also be limited. For the deflection after construction, \( \frac{L}{500} \) is normally an appropriate limit for quasi-permanent loads. It means that the damage criterion is considered by limiting \( w_2 + w_3 \) here. Of course other limits may be considered, depending on the sensitivity of adjacent parts. In case of concrete the effect of creep and cracking should be taken into account. Crack members behave in a manner intermediate between the uncracked and fully cracked state. The maximum deflection then might be calculated as:

\[
\delta_{\text{max}} = \zeta \delta_2 + (1 - \zeta) \delta_1
\]  

(2.7)

where \( \delta_1 \) and \( \delta_2 \) are the deflections calculated assuming uncracked and fully cracked conditions respectively. The distribution coefficient \( \zeta \) – taking account of the degree of cracking – is defined as:

\[
\zeta = 1 - \beta \left( \frac{\sigma_c}{\sigma_{cr}} \right)^2
\]  

(2.8)

where \( \beta \) is the coefficient taking into consideration the influence of the duration of loading; \( \sigma_c \) is the stress in the reinforcement at first cracking and \( \sigma_r \) is the stress in the reinforcement under service load.

For loads with a duration causing creep, the total deformation including creep may be calculated by using an effective modulus of elasticity \( E_{c,\text{eff}} \):

\[
E_{c,\text{eff}} = \frac{E_{cm}}{1 + \phi(\infty, t_0)}
\]  

(2.9)

where \( E_{cm} \) is the secant modulus of elasticity of concrete and \( \phi(\infty, t_0) \) is the final creep coefficient.

Similarly to (Honfi and Mårtensson, 2011) the required height of a simply supported beam in SLS \( h_{SLS} \) and ULS \( h_{ULS} \) are calculated assuming that the reinforcement ratio \( \rho \) is unchanged.
In Fig. 2.6 the ratio between $h_{SLS}$ and $h_{ULS}$ is presented for different load levels $q_{tot}$, for a given load ratio $\chi=0.5$. The assumed data for the geometry of the beam are $L=6\text{ m}$, $L/b=20$, $d/h=0.92$ and $\rho=0.01$. For the material concrete C25/30 and reinforcement B500 are applied. Above the horizontal line at $h_{SLS}/h_{ULS}=1$ the deflection limit is decisive. It is evident that for longer spans the deflection requirement is more critical.

![Figure 2.6](image)

**Figure 2.6**
Serviceability vs. ultimate required height for RC members.

### 2.2.2.5 Deflection of timber beams

In case of timber EN 1995 (CEN, 2004b), also referred as EC5, gives a different definition of deflections than EC1990 (CEN, 2002) (see section 2.2.2.2). The components of deflection resulting from a combination of actions are shown in Fig. 2.7, where the symbols are defined as follows: $u_0$ is the precamber; $u_{inst}$ is the instantaneous deflection; $u_{creep}$ is the creep deflection; $u_{fin}$ is the final deflection and $u_{net,fin}$ is the net final deflection.

![Figure 2.7](image)

**Figure 2.7**
Definition of vertical deflections for timber beams (CEN, 2004b).
The deformations of timber are also time-dependent. The instantaneous deformation $u_{inst}$ under an action should be calculated on the basis of mean values of the appropriate stiffness moduli. According to EC5 the final deformation $u_{creep}$ of timber beams under long-term load should be calculated as:

- For permanent actions:
  $$u_{fin} = u_{inst} + u_{creep} = u_{inst} (1 + k_{def})$$  \hspace{1cm} (2.10)

- For variable actions:
  $$u_{fin} = u_{inst} + u_{creep} = u_{inst} (1 + \psi_2 k_{def})$$  \hspace{1cm} (2.11)

where $k_{def}$ is the creep factor depending on the type of the wood-based material and the service class. This definition is not equivalent to calculating the deflections from the quasi-permanent load combination. For variable loads Eq. (2.10) includes the rare and the quasi-permanent part of the variable action. This leads to a significantly higher load level than in case of concrete for instance.

In case of simply supported timber beams the required depth in serviceability limit state $h_{SLS}$ and ultimate limit state $h_{ULS}$ is calculated and compared for different design situations similarly to (Honfi and Mårtensson, 2011). The calculations are based on the prescriptions of EC5. Rectangular beams with width $b$, depth $h$ and span $L$ are considered. The beams are assumed to be regularly spaced with spacing $c$ and the loads $G_k$ and $Q_k$ are uniform and specified per unit area.

The ratio between $h_{SLS}$ and $h_{ULS}$ is taken as an indicator on which of the criteria is decisive in the design of the beam. For $h_{SLS}/h_{ULS}$ greater than 1 the dimensions of the beam are governed by the deflection limit. The beams were assumed to be straight, i.e. no precamber is applied ($u_0=0$).

The deflection limits applied and how they were calculated are as follow:

- Instantaneous deflection (i.e. $w_{tot}$ in short-term):
  $$u_{inst} = \frac{5}{384} \frac{L^3}{E_{0,mean} I} (G_k + Q_k) \leq \frac{L}{400}$$  \hspace{1cm} (2.12)

- Final deflection (i.e. $w_{tot}$ in long-term):
  $$u_{fin} = \frac{5}{384} \frac{L^3}{E_{0,mean} I} \left[ G_k (1 + k_{def}) + Q_k (1 + \psi_2 Q k_{def}) \right] \leq \frac{L}{200}$$  \hspace{1cm} (2.13)
Net final deflection (i.e. $w_{\text{max}}$ in long-term):

$$u_{\text{net, fin}} = \frac{5}{384} \frac{L^4}{E_0,\text{mean}} I \left[ G_k (1 + k_{\text{def}}) + Q_k (1 + \psi_{2Q} k_{\text{def}}) \right] - u_0 \leq \frac{L}{300}$$  (2.14)

Although it is not indicated in EC5, from the EC0 prescription it seems to be logical to use an additional criterion as suggested by Thelandersson (1995). For the deflection from the time dependent part of the permanent loads and the variable loads (i.e. $w_2+w_3$ in long-term):

$$u_{2, \text{fin}} = \frac{5}{384} \frac{L^4}{E_0,\text{mean}} I \left[ G_k k_{\text{def}} + Q_k (1 + \psi_{2Q} k_{\text{def}}) \right] \leq \frac{L}{400}$$  (2.15)

In Eqs. (2.12-2.15) the shear deformations are not considered for the sake of simplicity. However, their effect for structural timber beams may be significant. Fig. 2.8 shows the ratio between the required beam height in SLS and ULS, $h_{\text{SLS}}/h_{\text{ULS}}$ as a function of the ratio $L/h_{\text{SLS}}$. The calculations were made assuming a glulam beam GL 37 with a load ratio $\chi=0.5$. For timber beams the dimension is also determined by the deflection requirement for moderate and by the ultimate failure for higher loads (Mårtensson and Thelandersson, 1992). With the applied deflection limits the net final deflection criterion Eq. (2.14) governs the design. However, it can be different for different limits and applying a precamber. Usually, $L/h_{\text{SLS}}$ is between 15 and 30 in practice which indicates that the deflection criteria are decisive in the majority of cases.

**Figure 2.8**
Serviceability vs. ultimate required height for timber beams.
Limits of deflections are also recommended in EC5; however, the suggested values are not compulsory. In Table 2.4 the EC5 recommendations are compared with suggestions from other references: ENV 1995 (CEN, 1994) i.e. the previous version of EC5, recommendation by Bainbridge and Mettem (1997), DIN 1052:2008 (DIN, 2008) and the findings from Paper VI based on a probabilistic time-variant analysis. Since deflection limits often govern the design of timber beams, it is evident that further investigation is needed in this topic.

Table 2.4
Deflection limits for timber floor beams.

<table>
<thead>
<tr>
<th>Type of limit state</th>
<th>Criterion</th>
<th>Def.</th>
<th>ENV 1995</th>
<th>EN 1995</th>
<th>Bainbridge and Mettem (1997)</th>
<th>DIN 1052</th>
<th>Paper VI</th>
</tr>
</thead>
<tbody>
<tr>
<td>Irreversible Damage</td>
<td>$u_{2,inst}$</td>
<td>L/300</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Reversible Comfort</td>
<td>$u_{1,inst}$</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>6mm</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Reversible Comfort</td>
<td>$u_{inst}$</td>
<td>L/300-500</td>
<td>L/333, 14mm</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Irreversible Damage</td>
<td>$u_{2,fin}$</td>
<td>L/200</td>
<td>-</td>
<td>L/250</td>
<td>-</td>
<td>L/600</td>
<td>-</td>
</tr>
<tr>
<td>Irreversible</td>
<td>$u_{fin}$</td>
<td>L/150</td>
<td>-</td>
<td>L/150-300</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>Reversible Appearance</td>
<td>$u_{act,fin}$</td>
<td>L/200</td>
<td>L/250-350</td>
<td>-</td>
<td>-</td>
<td>L/150</td>
<td>-</td>
</tr>
</tbody>
</table>

2.2.2.6 Comparison of traditional structural materials

To compare the prescriptions for different materials described in the previous sections, typical deflection limits associated with the appearance and damage criteria are collected in Table 2.5. In the table C indicates characteristic load combination, QP refers to quasi-permanent, whereas QP* denotes a description of the long-term loading different from QP. It is evident that the suggestions in the material standards (or their NAs) are do not fully comply with the general recommendations in EN 1990. This may be a source of confusion, thus should be solved by the code writers.

Table 2.5
Typical deflection limits for beams made of different materials.

<table>
<thead>
<tr>
<th>Deflection</th>
<th>Criterion</th>
<th>Steel</th>
<th>Concrete</th>
<th>Timber</th>
</tr>
</thead>
<tbody>
<tr>
<td>$u_{max}$</td>
<td>Appearance</td>
<td>L/250 C</td>
<td>L/250 QP</td>
<td>L/400 C, L/300 QP*</td>
</tr>
<tr>
<td>$w_{2} + w_{3}$</td>
<td>Damage</td>
<td>L/300 C</td>
<td>L/500 QP</td>
<td>L/400 QP*</td>
</tr>
</tbody>
</table>
2.3 Vibrations

This thesis is mainly focused on static deflections. However, dynamic deflections of structures are very important from a serviceability point of view. Dynamic loads can be transient and short in duration i.e. less than the natural period of structure or cyclical and long in duration i.e. steady-state (Galambos et al., 1973). The risks associated to vibrations are human discomfort, malfunction of equipment and machinery, and damage to structural and non-structural elements (e.g. due to fatigue).

Vibration causing human discomfort in buildings can be divided into whole-body vibrations or vibrations which influence only a part of the body. Although extensive research has been carried out in the last decades concerning vibrations in buildings (Crist and Shaver, 1976; Ohlsson, 1982; Ellingwood and Tallin, 1984; Bachmann and Ammann, 1987 and Johansson, 2009), there are no clear limits for acceptable magnitudes of vibration in buildings. However, some guidance is given in ISO 2631-2:2003 (ISO, 2013). The response of humans to vibration is highly subjective and dependent on many factors. Different people will react differently to the same vibration (inter-subject differences), and the same person may respond differently to the same vibration under different circumstances (intra-subject differences), see Pavic and Reynolds (2002).

Relevant parameters describing vibrations are frequency, acceleration, velocity, amplitude and damping. As a simplification, dynamic deflections are often transformed into equivalent static deflections in design codes and define deflection limits for them. In the past limiting of live load deflections was used to avoid unacceptable vibrations (Percival, 1979).

Vibrations are especially important when designing modern light-weight floor systems. According to Mohr (1999) there are 3 fundamental requirements that should be satisfied to control the vibrations of timber floors:

1. Frequency requirement to avoid resonance due to repeated cyclic actions,
2. Stiffness requirement for impulses with longer duration (e.g. footfall) and
3. Mass requirement for impulses with shorter duration (e.g. heel-drop).

The frequency requirement can be interpreted as a limitation of the instantaneous deflection under quasi-permanent loads to provide a first natural frequency above 8 Hz (Hamm et al., 2010). The stiffness requirement is often investigated as the deflection under a concentrated load to avoid unacceptable accelerations due to
footfall action, whereas the mass requirement is expressed as a limitation of the vibration velocity (Ellingwood and Tallin, 1984).

Criteria for other type of vibrations in buildings i.e. affecting the building structure and building contents are covered by ISO 10137:2007 (ISO, 2012).

2.4 Cracks

The width of cracks in reinforced concrete and other brittle materials is usually limited, since cracks may (Tichy, 1993):

- Initiate corrosion,
- Decrease the sound-proofing of the structural element,
- Have a bad influence on the odour control of the structure,
- Be visually disturbing and
- Poorly affect the fire resistance of the structure.

However one should always keep in mind that cracks cannot be totally avoided. An effective, but expensive, technology to control cracks of reinforced concrete is pre-stress. Due to the limitations of this thesis problems associated with cracking will not be further investigated. However, concerning static deflections it is important to note that cracking due to stiffness reduction will have a direct effect on deflection of concrete structures. More information on the topic can be found e.g. in (Gergely and Leroy, 1968; Tammo, 2009).
3 Serviceability issues in current design practice

This chapter contains a discussion about some serviceability issues related to current design practice based on the results of expert interviews. First previous research involving expert opinion is briefly reviewed. Then results from research interviews carried out by the author are presented. The first group of interviews is related to traditional structural materials. The second one is concerned with glass used in structures.

3.1 Previous surveys involving experts

When developing designs and guidelines it is important that they should reflect to design practice. Therefore experts’ opinion might be useful for researchers.

A good example is the update of the ANSI A58 code (ANSI, 1972) in 1972. Since the statistical models of live loading were not developed enough to provide a solid foundation to be used in the code, a survey with 25 experts was performed using Delphi Method (Corotis et al., 1981).

The method is a structured group communication characterised by anonymity of respondents from a panel of experts, controlled feedback with a statistical description of responses, and multiple iterations to reach a consensus. Using the method the most unbiased and reliable result can be obtained. As a result of the survey the nominal live loads were reduced for some floor types.

A Delphi with 20 participants was also used as a basis for estimating wind load statistics to improve ASCE 7-95 (ASCE, 1995) as presented by Ellingwood and Tekie (1999). Based on the results of the Delphi the wind probabilistic wind load model was improved and an increase of the wind load factors was proposed to achieve more consistent reliability in the LRFD design.

Expert judgment was used by Ter Haar et al. (1998) to determine distribution functions of deflection limits for industrial steel buildings. Because of lack of
experimental data, the subjective expertise of structural steel designers was attempted to be extracted in order to obtain statistical parameters of reliability-based serviceability performance functions. Some results from the study were used in Paper VI.

A serviceability survey of structural engineers was undertaken by Reid (1981) in 1978. The aim of the qualitative survey was to obtain a listing of serviceability failure types and causing effects. Moreover their practical significance was investigated. Tables were prepared listing a variety of structural elements and associated sets of serviceability failure modes, failure consequences and causing effects. In order to consider material dependencies, separate tables were prepared for different materials (reinforced concrete, masonry, steel and timber). The tables were distributed to selected engineers to provide information regarding additional failure modes and estimates of the significance causes. From the survey it was concluded that the most significant serviceability problems are:

- Lateral deflections of slabs and beams (RC, steel, timber) and walls (masonry);
- Axial deflections columns (RC);
- Durability of all types of construction;
- Sway deflections (RC, steel);
- Vibration of slabs (RC), beams (steel) and frames (steel);
- Cracking of slabs (RC).

The primary causes behind these problems were identified as material degradation, creep deflection, ponding, material incompatibilities and dynamic actions. The main conclusions of the survey are that: (1) time dependent phenomena are much more important than generally assumed in practice (2) more sophisticated analysis of material behaviour and interactions is required in design (Turkstra and Reid, 1993).

A second serviceability survey was carried out by Reid in 1980 (Reid, 1981). Major building developers were interviewed about the attitude of building owners towards building problems, which involve only maintenance and repair. Personal experience of structural serviceability problems amongst those interviewed were: corrosion of reinforced concrete floors in heated garages, leaking roofs, water penetration of masonry, shrinkage cracking of slabs on grade, excessive roof beam deflection under snow load, door blockage due to frost heave of a sidewalk, sagging floor, uneven floor, chalking slab and differential settlement problem. According to the building developers the risks associated with serviceability were not significant and often borne by the tenants. However, commercial real estate developers showed aversion to unserviceability.
A survey on safety issues with structural glass was performed by Bos (2009) in order to discover, which general premises with regard to safety are being held, how they are translated into practice, and to analyse to what extent opinions on these issues differ. The survey contained a questionnaire, which was filled out by 21 respondents. That was followed by 6 personal interviews. The interviews have shown that the safety approaches are in line with each other. However, there is no generally accepted unifying structural glass safety concept. Unfortunately, it makes practically impossible to objectively discuss the different views and develop a commonly accepted set of performance requirements.

3.2 Serviceability issues of traditional structural materials

2011 was the end of transition from BKR, the Swedish Structural Design Code, (Boverket, 2010) to the Eurocode family. This step raised several interesting questions in the Swedish engineering society.

- How will the general safety level of structures be affected by the new regulations?
- How will the senior engineers’ experience with the old codes be used with the new guidelines?
- How can the companies implement the changes?
- What will be the role of those young engineers, who have already been educated with the new code?

One question was extremely interesting for the author of this thesis. Since the Swedish code was quite liberal with the question of serviceability, how is the current design practice in Sweden compared to Eurocodes. To investigate this question, personal interviews with structural engineers were conducted. The questions and the results of the interviews are presented in Paper III. The broad and usually open-ended questions were divided in 4 groups:

- General data about the interviewee;
- Questions about the experience of the respondent;
- Questions about design considerations;
- Questions about existing structures.

The main findings of the interviews are summarised as the follows.

Originally 20 persons were interviewed. The aim of the study was to investigate serviceability in relation to buildings. Therefore, one of the responses – from a bridge
designer – was ignored in the analysis of the results due to the lack of significant experience with buildings. The interviewees mostly work with steel and concrete structures, some of them design timber structures as well. Almost all of them are involved in designing residential and office buildings and nearly the half of them work with industrial and long-span buildings. The average experience was more than 20 years.

A detailed analysis of the results is given in Paper III; however, some points of the discussion will be highlighted here as well. One of the questions was about deflection limits. The answers and opinions were quite different. Engineers usually use different limits for different situations depending on the function and use of the structural element. The main categories identified in the interviews were ordinary beams and slabs; cantilevers; industrial or long-span buildings and roofs. Within these categories different criteria may be applied based on the:

- The type of material used;
- Importance of the building/client;
- Loading considered.

The answers for ordinary slabs and beams are given in Table 3.1. In the table $G$ refers to permanent load, $Q$ to variable load and $\psi$ to load reduction factor.

**Table 3.1**
Recommended deflection limits by the interviewees for ordinary beams and slabs (Paper III).

<table>
<thead>
<tr>
<th>Type of the answers</th>
<th>Deflection limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>General limit</td>
<td>$L/400$</td>
</tr>
<tr>
<td></td>
<td>$L/200-300$</td>
</tr>
<tr>
<td></td>
<td>absolute values: 10, 15, 20 mm</td>
</tr>
<tr>
<td>Different limits with different load combinations</td>
<td>$L/400 (G+Q)$; $L/600 (Q)$</td>
</tr>
<tr>
<td></td>
<td>$L/300 (G+Q)$; $L/400 (G+\psi Q)$</td>
</tr>
<tr>
<td></td>
<td>$L/600 (Q)$; $L/600 (G)$; $L/300 (G+Q)$</td>
</tr>
<tr>
<td>Different limits based on the importance of the building/client:</td>
<td>$L/400$ (important: public buildings, big contractors)</td>
</tr>
<tr>
<td></td>
<td>$L/300$ (less important: industrial, warehouse; small contractors)</td>
</tr>
<tr>
<td>Different limits for different materials:</td>
<td>steel: $L/250$; $L/600$</td>
</tr>
<tr>
<td></td>
<td>concrete beams $L/500$</td>
</tr>
<tr>
<td></td>
<td>timber: $L/450$; $L/600$</td>
</tr>
</tbody>
</table>

It is not surprising that different designers use different deflection limits in similar design situations. Control of deflections involves engineering judgement to reflect on the fuzziness of the serviceability problem mentioned in Section 2.1. However, it is more interesting that only 4 of the 19 respondents made a distinction between
deflections due to the total load and deflections due to variable loads only. It means that they are perhaps not aware of the fact that different deflection limits reflect to different design criteria i.e. damage to other elements, appearance or even vibrations.

When asking about the load level applied in serviceability limit state, most of the respondents answered that they do everything according to the code. However, some of them claimed that they use reduced or increased loads, thus do not follow the design code very strictly. The different approaches they described are as follows:

- In some cases (e.g. heavy concrete structures, important elements) the ULS loads are applied even for calculating deflections.
- If more than one variable loads act at the same time, none of them are reduced, i.e. the combination factors are $\psi = 1.0$.
- Wind action is never reduced, even if it is not the leading action, i.e. $\psi = 1.0$.
- An extra permanent load (1 kN/m$^2$) is always added to represent installations.
- Simply 50% of the ultimate load is taken as service load.

Deviations from codes and guidelines may indicate both confidence and insecurity. Experienced designers might have the feeling that some prescriptions are too conservative or un-conservative. Since the consequences of serviceability failure are usually less severe than in case of safety, engineers with relevant experience tend to use rules for serviceability less strictly. On the other side, inexperienced engineers may be afraid of making mistakes and tend to overestimate loads to always be on the safe side even in serviceability considerations.

Considering long-term effects the respondents were mostly reflecting to concrete structures. The effect of creep is considered using a creep factor $\phi = 1.0-3.0$ depending on the surrounding environment. Some respondents had the opinion that $\phi = 3.0$ for indoor conditions is too high and a reduced value should be used based on experience. Some others mentioned that more advanced methods are available. However, those more advanced methods are not very reliable, since usually there is not accurate information about the age at loading, especially at an early design stage. Furthermore the effect of creep can be different from element to element due to differences in time of casting. Thus it is more practical always to assume the worst case scenario i.e. $\phi = 3.0$ to be on the safe side. A comment from the author is that a similar problem applies for timber structures, where the relative creep depends on the moisture content. Since the initial moisture content depends on the production and construction circumstances, its prediction might be difficult in the design phase.

Regarding the load combination for long-term deformations a proposed approach is to check first if the concrete will crack or not, using the short-term load combination. Then the final deformations are calculated with the reduced long-term loads.
However, some respondents did not mention any differentiation in the short- and long-term loading.

Although the study presented in Paper III was carried out in Sweden, some general conclusions can be drawn:

- The observation that in many practical cases the serviceability limit state governs the design seems to be true.
- The deflection limits, where no exact and/or compulsory rules are given, vary quite a lot among different designers. There is an uncertainty among designers how to design for serviceability and a mixture of experience, handbooks and regulations is adopted.
- The choice of load combination used in the design for SLS varies, depending on engineer and on circumstances. How to take into consideration the loads when dealing with long-term effects is not always straightforward for the practising engineers and they tend to develop their own rules to be safe.
- When designing for serviceability, some people tend to be less conservative and some tend to be more conservative than the recommendations in codes or guidelines.

There is a general need for better knowledge about serviceability among the designers. In terms of codified design, it does not necessarily mean to give more detailed instructions on serviceability design, but to increase the understanding of the underlying principles. This may relate to the physical meaning of various deflection criteria, the likelihood of exceeding them at different load levels and considered type of loading, and the possible consequences of serviceability failure.

The simultaneous usage of several design codes, guidelines and recommendations require proper understanding of their principles and limitations. This is not always easy, since some of those documents do not provide with references. For instance when using a certain code for loads and another one for the performance criteria (e.g. deflection limits) those must be suitable to each other.

Subjective and vague definitions and requirements will be interpreted differently by individuals and that should be considered when writing guidelines, handbooks and educating people.
3.3 Serviceability issues of glass structures

A somewhat similar situation to the Swedish structural engineers, i.e. lack of proper guidelines for serviceability, was recognised on an international level, namely among structural glass designers.

At the time of writing this thesis the Eurocode family does not provide a basis for designing glass as a structural material. However, product standards and guidelines exist on international level and some national codes are available for the design of structural glass. Despite of a considerable amount of scientific knowledge of the structural behaviour of glass, those codes mostly refer to applications of glass as secondary or tertiary structural element.

To reflect to this need the European Commission initiated the codification of structural design of glass in order to (CEN/TC250/WG3, 2012):

- Provide verification techniques representing the latest state-of-the-art and research results;
- Provide a common basis of design approaches and
- Achieve a harmonised and consistent level of safety.

To achieve the above goals a working group (WG3) on structural glass within the Technical Committee CEN TC 250 “Structural Eurocodes” was established. The specific purpose of the working group is to develop structural design rules for glass components in a stepwise procedure that finally should result into a new Eurocode on the design of structural glass.

Almost simultaneously a new standard committee for the design of structural glass was formed by ASTM in 2012 (Green, 2013). The new standard, in contrary to ASTM E1300 (ASTM, 2012), will focus on applications where glass is not only used as cladding element and where failure of glass causes greater consequential damage. The new standard is supposed to act as a guide for philosophically different design methods, separating infill glass from structurally critical glass applications.

Paper IV describes a project where glass experts from different countries were interviewed about their design philosophy. The research was carried out in the framework of COST Action TU0905 “Structural Glass - Novel design methods and next generation products”, which aims to improve design methods of glass structures and structural systems (COST/TU0905, 2009). The investigation includes a survey about how structural engineers deal with different design aspects of glass with a special focus on robustness and serviceability. The survey was planned and organised
in a joint collaboration between the Glass and Façade Technology Research Group at the University of Cambridge and the Division of Structural Engineering at Lund University under Dr Mauro Overend’s supervision.

Since the publication of the paper the number of interviews has increased to 24. The selection criterion was to have significant experience (at least 8 years) in designing with glass structures, thus 2 interviews were omitted from the final evaluation. A detailed analysis of the answers related to serviceability questions from 22 respondents will be discussed here. The questionnaire can be found in Appendix A.

The first set of questions contains general data about the respondents. The distribution of age and position is presented in Fig. 3.1, whereas the company size and country is given in Fig. 3.2. Fig. 3.3 shows the distribution of experience and the time spent on glass related structures among the interviewees. In Fig. 3.4 the typical field of working (facades/structural glass) and the most commonly used standards and guidelines are presented.

**Figure 3.1**
Distribution of age (left) and position (right) of the respondents.

**Figure 3.2**
Distribution of company size (left) and office location (right).
The first part of the interviews was about structural robustness and the answers showed a more or less consistent pattern. However, concerning serviceability the responses were less uniform. There were many comments on the lack of proper design guidance in codes. On the other side everyone agreed that serviceability criteria are very project dependent.

Most designers believe that the deflection of glass itself is not really a problem, since it is very flexible. However, human perception to glass structures is probably different than to those made of traditional structural materials, since it is considered more fragile and therefore dangerous. Furthermore transparent structures catch more attention from users than ordinary structures, thus deflections limits should usually be stricter for structural glass. The main problem with deflection of glass structures is their connections. Excessive deflection of the glass panels will increase deformations at the joints and the increased strains may break the bond.
With regard to vertical glass panels the following service criteria may be important:

- Damaging deflections (i.e. damage of the joints, damage to the glass due to contact with hard material);
- Appearance (i.e. aesthetics) and
- Comfort (i.e. feeling safe).

The limit for the damaging deflection depends very much on the actual structural configuration. Boundary conditions, supporting and joining material will determine when damage occurs. For the appearance no straightforward limits exist. Those should be decided based on engineering judgment and consultation with the architect or the client. The comfort criterion is mainly associated with vibrations. Limiting the deflections should ensure that movements of the panels are not annoying to the occupants, since movements and deflections of large glass panels may be scary.

A summary of the deflection limits used/recommended by the interviewees is presented in Table 3.2.

**Table 3.2**
Recommended deflection limits by the interviewees for glass structural elements.

<table>
<thead>
<tr>
<th>Type of element</th>
<th>Deflection limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>General elements</td>
<td>( L/150-200 )</td>
</tr>
<tr>
<td></td>
<td>( L/60-65 )</td>
</tr>
<tr>
<td></td>
<td>( L/500-1000 ) (psychological comfort)</td>
</tr>
<tr>
<td></td>
<td>No limit</td>
</tr>
<tr>
<td></td>
<td>25-100 mm</td>
</tr>
<tr>
<td></td>
<td>( L/300 ) (edges)</td>
</tr>
<tr>
<td>Barriers, balustrades</td>
<td>( L/50-125 )</td>
</tr>
<tr>
<td></td>
<td>25 mm</td>
</tr>
<tr>
<td>Cable facades</td>
<td>( L/30-50 ) (recommended)</td>
</tr>
<tr>
<td></td>
<td>( L/100-200 ) (used in some countries, but found too conservative)</td>
</tr>
<tr>
<td>IGUs</td>
<td>( L/50-90 )</td>
</tr>
<tr>
<td></td>
<td>( L/170-175 ) (used in some countries, but found too conservative)</td>
</tr>
<tr>
<td>Floors</td>
<td>( L/200-360 )</td>
</tr>
<tr>
<td></td>
<td>( L/500 ) (to control vibration)</td>
</tr>
<tr>
<td>Beams, fins</td>
<td>( L/200-360 )</td>
</tr>
<tr>
<td></td>
<td>50 mm (if supporting element)</td>
</tr>
<tr>
<td>Support structures</td>
<td>( L/175 ) (50 year load)</td>
</tr>
<tr>
<td></td>
<td>( L/240 ) (reduced load level)</td>
</tr>
<tr>
<td></td>
<td>60 mm</td>
</tr>
</tbody>
</table>
When deciding upon the applied deflection limit, the location of the member within the building is also important. An outer panel on a façade loaded by the wind could have stricter limit than a partition wall inside the building occasionally hit by people. Several limit values were mentioned by the respondents from \( L/1000 \) to \( L/30 \) (or even no limits) depending on the circumstances (function of the element, the structural system etc.).

In case of floors the interviewees also had quite different opinions from \( L/200 \) to \( L/500 \); however, usually they said that vibrations are more important for floors.

A general opinion is that deflection of beams is usually not an issue; since the deflections are small even at ULS and glass beams do not carry brittle finishes. However, stability problems are more critical for beams (e.g. lateral torsional buckling). Often deflection of glass supporting elements is more interesting than the deflection of the glass element itself. Sometimes during the design process the supporting elements are already there or designed by a partner. The required information should always be obtained and displacements and movements of the structure should be balanced.

Fig. 3.5 shows that the majority of the interviewees think that deflection limits often govern the design. Beams, fins, cantilevers and columns (i.e. primary and secondary structural elements) are usually stress controlled and deflection limits are less important. Floors and stair treads are more deflection limit governed; however, it is probably due to vibrations control and the appropriate limits are not always clear.

![Deflection limits](image)

**Figure 3.5**
Importance of deflection limits according to the respondents.

Deflections tend to govern the design where local stress concentrations do not cause problems (i.e. there are no holes in the panel). Insulated glass unites (IGU) and panels made of toughened glass are more sensitive to the deflection criterion.

The next group of questions was related to vibrations. Less than half of the respondents said that the vibrations should always be controlled, see Fig. 3.6 (left).
The general method is limiting the natural frequency of the structure/structural element. Since the panels are usually regular with simple support conditions it is not often complicated at element level. The most common opinion was that the frequency should be above 4 Hz, which is related to human walking. However, more complicated criteria may be applied for horizontal vibrations of stairs, vibrations from wind and earthquakes. It should be mentioned that almost as many interviewees answered that the vibrations do not have to be controlled, since normally they do not cause any problem, see Fig. 3.6 (left). The same diversity was found, when their opinion about the importance of vibrations were asked, see Fig. 3.6 (right). The situations, where vibrations are important include staircases, floors, pedestrian bridges and sometimes external facade elements. However, vibrations for facades seem to be very rarely important, only if there is no proper wind load on the building.

**Figure 3.6**
Consideration of vibrations (left) and their importance (right) for glass structures.

The next set of questions was related to existing structures. The majority of the answerers claimed that they have encountered serviceability problems in existing glass structures, see Fig. 3.7. Especially if the client does not follow the operational manuals, problems arise due to deterioration.

**Figure 3.7**
Frequency of serviceability problems at existing structures.
The most common serviceability problems for glass structures according to the respondents are presented in Fig. 3.8.

**Figure 3.8**  
Examples of observed serviceability problems at glass structures.

They are as follows:

- Too flexible large vertical panels;
- Excessive deflections;
- Interface problems (seal failure, water tightness);
- Vibrations at staircases.

As a conclusion of the survey, it seems that – just like at traditional structures – there is a general need for better knowledge and guidance about serviceability and the respective criteria. Currently, several guidelines and recommendations are used simultaneously, therefore a generally accepted unifying concept for serviceability would be appreciated.
4 Structural reliability

Design of structural systems includes a number of uncertainties, such as loads, dimensions, material properties, connection behaviour, system modelling, construction and design errors etc. Structural design has traditionally been based on deterministic methods, using safety margins determined from experience and engineering judgement. However, these uncertainties should be handled in a more rational way based on probabilistic methods.

Reliability of a structural system could be defined as the probability that the structure has a satisfactory performance over its intended lifetime (i.e. it does not collapse or becomes unsafe and that it fulfils certain functional requirements). Structural reliability methods are used to estimate the probability of failure and malfunction. This chapter provides an introduction to structural reliability theory based on the works by Thoft-Christensen and Baker (1982), Melchers (1999), Nowak and Collins (2000), Sørensen (2004), Madsen et al. (2006) and Faber (2008).

4.1 Fundamentals

A fundamental concept of the reliability theory is the limit state principle. A limit state is a condition of a structure beyond which it no longer fulfils the relevant performance criteria. It is convenient to describe a limit state with the limit state function (LSF). Considering the simply case of member failure the limit state function could be written as:

\[ g(R,S) = R - S \]  \hspace{1cm} (4.1)

where \( R \) represents the resistance of the member (or more generally the capacity) and \( S \) is the effect of the actions on the member (the demand).

The limit state function in this fundamental case divides the space into two subspaces: a safe and an unsafe region (see Fig. 4.1).
In the fundamental reliability case $R$ and $S$ are stochastic variables with certain probability density functions (PDF). The probability of failure $p_f$ can be expressed as:

$$p_f = P[g(R, S) \leq 0] \quad (4.2)$$

Under the condition that $R$ and $S$ are statistically independent random variables with continuous probability density functions ($f_R$ and $f_S$ respectively), the probability of failure can be expressed as:

$$p_f = \int_{-\infty}^{\infty} F_R(x)f_S(x)dx \quad (4.3)$$

where $F_R$ is the cumulative distribution function (CDF) of $R$. The integration in Eq. (4.2) is illustrated in Fig. 4.2.
Alternatively the probability of failure can be written as:

\[ p_f = 1 - \int_{-\infty}^{\infty} F_S(x)f_R(x)\,dx \tag{4.4} \]

where \( F_S \) is the CDF of \( S \). Eqs. (4.3) and (4.4) can only be solved analytically for some special cases. Such a case is when \( R \) and \( S \) are independent and normally distributed variables and the LSF is linear (fundamental case). Then the probability of failure can be written as:

\[ p_f = P(M \leq 0) \tag{4.5} \]

where \( M \) is the safety margin, given as:

\[ M = R - S \tag{4.6} \]

Since \( R \) and \( S \) are normally distributed, the mean value \( \mu_M \) and the standard deviation \( \sigma_M \) of \( M \) can be calculated:

\[ \mu_M = \mu_R - \mu_S \tag{4.7} \]

and

\[ \sigma_M = \sqrt{\sigma_R^2 + \sigma_S^2} \tag{4.8} \]

In the above equations \( \mu_R \) and \( \mu_S \) are the mean values, while \( \sigma_R \) and \( \sigma_S \) are the standard deviations of \( R \) and \( S \) respectively. Since \( M \) is a linear function of two normally distributed random variables, it is also normally distributed and \((M-\mu_M)/\sigma_M\) has a standard normal distribution (i.e. \( \mu=0 \) and \( \sigma=1 \)). Hence the probability of failure is:

\[ p_f = \Phi\left(\frac{0 - \mu_M}{\sigma_M}\right) = \Phi\left(-\frac{\mu_M}{\sigma_M}\right) = \Phi(-\beta) \tag{4.9} \]

where \( \Phi \) is the standard normal distribution and \( \beta \) is the Cornell reliability index defined as (Cornell, 1969):

\[ \beta = \frac{\mu_M}{\sigma_M} \tag{4.10} \]

A graphical interpretation of the reliability index and the probability of failure are presented in Fig. 4.3. \( \beta \) gives the number of standard deviations \( \sigma_M \) by which the mean value \( \mu_M \) exceeds zero. The probability of failure \( p_f \) is the area under \( f_M \) (the PDF of \( M \)) in the interval \([-\infty \leq x \leq 0]\).
The reliability index $\beta$ as defined in Eq. (4.9) will change, when different but equivalent limit state functions are used. For example using the following equivalent safety margin:

$$M = \ln R - \ln S = \ln(R/S)$$

one gets:

$$\beta = \frac{\mu_{\ln(R/S)}}{\sigma_{\ln(R/S)}}$$  \hspace{1cm} (4.12)

That means that the Cornell reliability index is not invariant i.e. depends on the definition of the limit state function. To overcome this problem another definition of the reliability index was introduced by Hasofer and Lind (1973).

In general the LSF is non-linear and a function of several random variables $X_1,\ldots,X_n$, which are not necessarily independent and can be expressed as:

$$g(x_1,\ldots,x_n) = g(X)$$  \hspace{1cm} (4.13)

where $X$ is the vector of the basic random variables. The safety margin $M=g(X)$ is thus not necessarily normally distributed.

Realisations of the basic variables are denoted by $x=(x_1,\ldots,x_n)$, i.e. $x$ is a point in the $n$-dimensional basic variable space. Hence the limit state function can be written as:

$$g(x) = g(x_1,\ldots,x_n) = 0$$  \hspace{1cm} (4.14)
In the general case the probability of failure could be given as:

\[ p_f = P[g(X) \leq 0] = \int_{g(X)\leq 0} f_X(x) \, dx \tag{4.15} \]

where \( f_X(x) \) is the joint probability density function of \( X \).

In case of two independent normally distributed random variables the reliability index \( \beta \) can be interpreted as the shortest distance from the centre of the joint probability density function \( f_X(x) \) (i.e. point \( \mu_{X,1}, \mu_{X,2} \)) to the limit state function \( g(x) = 0 \).

\( \mu_{X,1} \)
\( \mu_{X,2} \)
\( U_1 \)
\( \sigma_{X_1} \)
\( \beta \)
\( u^* \)

\[ U_i = \frac{X_i - \mu_{X_i}}{\sigma_{X_i}} \tag{4.16} \]

The reliability index \( \beta \) defined as the shortest distance from the line \( g(u) = 0 \) forming the boundary between the safe domain and the failure domain is now invariant, i.e. does not depend on the original LSF. The point on the failure surface with the shortest distance to origin is commonly referred as the design point \( u^* \).
4.2 Reliability methods

4.2.1 Levels of reliability methods

Several numerical methods have been developed in the past decades to calculate the probability of failure by solving the integral in Eq. (4.3). Since there is a great variety of possible idealisations in reliability models, a categorisation among them is possible, based on the extent of information used in the model. Thus structural reliability methods are divided into different levels. Different levels of idealisation may be appropriate then to certain problems based on their importance.

*Level 4 methods*, go beyond the limits of classical reliability theory and are risk-based. Not only the failure probability, but the consequences of failure are considered in the analysis. Level 4 methods are appropriate for structures that are of major economic importance (e.g. nuclear power projects, transmission towers, highway bridges).

*Level 3 methods* are the most advanced purely reliability-based methods. The “exact” probability of failure is determined, thus a full probabilistic description of the joint occurrence of the random variables is required. Reliability is usually expressed in terms of reliability indices.

*Level 2 methods* involve certain approximate iterative calculation procedures to estimate the failure probability. The uncertain parameters are represented with a simplified description using two values (i.e., mean and variance) and the correlation between the parameters. The stochastic variables are implicitly assumed to be normally distributed.

*Level 1 methods* are semi-probabilistic methods. The uncertain parameters are modelled by one parameter only, the characteristic value. The characteristic values represent certain fractiles of the statistical distributions concerned. The uncertainty of the problem is taken into account by safety factors. The safety factors are determined to ensure appropriate levels of reliability in the design (target reliability). Examples of this method are the Load and Resistance Factor Design (LRFD) in North American standards and the Partial Safety Factor Method (PSFM) in Eurocodes.

The lowest level of modelling is the fully deterministic approach (*level 0*), where the safety margin is based on tradition and intuition.

In the followings a brief overview of the most important methods is given. Further information can be found in the literature e.g. (Thoft-Christensen and Baker, 1982; Melchers, 1999; Nowak and Collins, 2000; Madsen et al., 2006).
4.2.2 First Order Reliability Method (FORM)

As it was mentioned before the limit state function is, in general, non-linear, thus the failure probability can only be approximated. A possible way to do that is a linearization of the limit state function in the design point (in the standard normal space), see Fig. 4.5.

The problem is that the design point is not known in advance, therefore it must be found using iteration. Since the reliability index is the shortest distance from the design point, the following optimisation problem is to be solved:

\[
\beta = \min_{g, \epsilon | g(u) = 0} \sqrt{\sum_{i=1}^{n} u_{i}^2} \quad (4.17)
\]

The numerical calculation of the reliability index \( \beta \) can be performed in a number of ways. Given that the LSF is differentiable a simple iterative solution is:

\[
\alpha_i = -\frac{\partial}{\partial u_i} g(\beta \alpha) \sqrt{\sum_{j=1}^{n} -\frac{\partial}{\partial u_j} g(\beta \alpha)^2} \quad (4.18)
\]

\[
g(\beta \alpha_1, \beta \alpha_2, \ldots, \beta \alpha_n) = 0 \quad (4.19)
\]

First an initial guess for the design point is made \( u^* = \beta \alpha \) and inserted into Eq. (4.18). Thus a new normal vector \( \alpha \) to the failure surface is achieved. Then the new \( \alpha \)-vector is inserted into Eq. (4.19) from which a new reliability index \( \beta \) is calculated.
This iteration scheme will converge in a few steps and provide the design point \( \mathbf{u}^* \) and the reliability index \( \beta \) and the normal vector \( \mathbf{\alpha} \) to the failure surface in the design point. The components of \( \mathbf{\alpha} \) may be interpreted as sensitivity factors giving the relative importance of the individual random variables for the reliability index \( \beta \). (Faber, 2008).

### 4.2.3 Second Order Reliability Method (SORM)

In FORM the limit state function is approximated by a linear function in the design point. Thus for failure functions with a high degree of non-linearity, estimation of the reliability index with FORM may be inaccurate. In those cases application of SORM is recommended, where the LSF is approximated by a 2\(^{nd}\) order function in the design point. In this way the curvature of the limit state function is considered in the estimation of the reliability index. For small probabilities and low level of non-linearity FORM and SORM give approximately the same results.

FORM and SORM are level 2 methods, since they involve approximate iterative calculation procedures to estimate the reliability index and the stochastic variables are approximated with equivalent normal distribution functions. They cannot deal with discontinuous LSFs, multiple design points or estimate system reliability directly.

### 4.2.4 Monte Carlo Simulation (MCS)

Monte Carlo simulation technique is based on the generation of random numbers according to their cumulative distribution function. Thus with random sampling virtual observations can be made and the results can be statistically analysed.

The computation of failure probability according to Eq. (4.15) is equivalent to evaluating the integral:

\[
 p_f = \int_{g(X) \leq 0} f_X(x) dx = \int [g(X) \leq 0] f_X(x) dx
\]

where \( I() \) is a so called indicator function taking a value of 1 if the condition in the bracket is true, and 0 otherwise. The integration domain in Eq. (4.20) is changed from the part of the sample space of the vector \( X=(X_1,\ldots, X_n) \) for which \( g(x) \leq 0 \) to the entire sample space of \( X \).

MCS involves the generation of a large number \( N \) of realisations of random variables and counts how often the result are in the condition \( g(X) \leq 0 \).

If \( N \) realisations of the vector \( X \), i.e. \( x_i \), \( i=1,2,\ldots,N \) are sampled it follows that the failure probability is estimated as:
\[ p_f = \frac{1}{N} \sum_{i=1}^{N} I[g(x_i) \leq 0] \]  

(4.21)

From Eq. (4.21), it is obvious that when \( p_f \) is small, \( N \) has to be very large to get a reasonable estimate, which makes MCS unattractive, especially when the dimension of \( X \) is large or \( g(X) \) is not easy to evaluate (e.g. finite element method). In addition, the variance decreases slowly with \( N \).

By using additional information to focus the simulation on the region close to the design point, both \( N \) and the variance can be significantly reduced compared to the crude MCS method described above.

Popular methods to improve the simulations are:

- Importance sampling,
- Directional simulation,
- Latin hypercube method,
- Adaptive sampling.

MCS is a level 3 method, since the probability is calculated based on the exact PDF and the exact LSF. More information on the topic can be found e.g. in (Melchers, 1999, Sørensen, 2004).
4.3 Time-variant reliability

Structural reliability is a function of time in many engineering situations. When a structure is subjected to a stochastic process loading (e.g., live loading) and/or the strength varies in time (e.g., due to deterioration) it might be necessary to determine the probability that a structural component enters the failure region during a given time period. The time-dependent reliability problem is illustrated in Fig. 4.6.

![Figure 4.6](image-url)

Illustration of the time-dependent reliability problem after Köhler (2007).

Both, the load effect and the resistance are represented as random processes and probability density functions for given times $t_a$ and $t_b$ are shown. It can be seen that the probability of failure is clearly higher at $t=t_b$ than at $t=t_a$, i.e., the reliability of the structure decreased with time. The limit state function thus will be a function of time:

$$g[\mathbf{x}(t)] = 0$$

where $\mathbf{x}(t)$ is the realisation of the stochastic process $\mathbf{X}(t)$. The probability of failure in the time interval $[0, T]$ is then:

$$p_f(T) = 1 - P\{g[\mathbf{X}(t)] > 0\}, \forall t \in [0, T]$$

Since the evaluation of Eq. (4.23) is generally difficult, in practical situations approximations are used. Often an upper bound of the probability of failure in the time interval $[0, T]$ is given:
\[ p_f(T) = \int_0^T \nu^+(t, \xi) \, dt \]  
\hspace{1cm} (4.24)

where \( \nu^+(t, \xi) \) is the out-crossing rate above the threshold \( \xi \) and can be determined by suitable application of Rice's formula (Rice, 1944). More information on time-variant reliability can be found e.g. in (Melchers, 1999, Rackwitz, 2001)

### 4.4 Load models

To assess the reliability of a structure one is especially interested in the effects of load. The magnitude of loads usually varies in time and space, therefore variable loads may be modelled as stochastic processes. Modelling of loads is very complex and the information about them is quite limited. In addition, estimation of loading means a prediction about future. Hence loading is usually the most uncertain factor in structural reliability analysis (Melchers, 1999).

It is often helpful to categorise loads based on their (Melchers, 1999; Faber, 2008):

- Origin (natural or man-made);
- Variation in space (fixed or free);
- Variation in time (permanent or variable);
- Rate of variation (static or dynamic).

A possible classification of loads after (Bachmann and Ammann, 1987) is given in Fig. 4.7. In the current thesis the focus is on static loading. Therefore dynamic loads will not be further discussed.

Permanent loads i.e. those which are more or less constant in time, may be modelled as random variables and characterised by their mean value and standard deviation. The most common permanent loads are the weight of structural and non-structural elements.

Variable loads that fluctuate in time (e.g. wind, snow, live loads etc.) are best described by stochastic processes. Their description is often very complex. If observations of the variable load are available over a period of time, the statistical properties of the load can be estimated directly from the data records (e.g. meteorological data). Maximum values for a certain time period can be extracted and the extreme value distributions may be used for time-invariant analysis. If instantaneous values are recorded (e.g. a real-time monitoring system is implemented), the point-in-time distribution function may be estimated and used for a time-variant reliability analysis.
For man-made variable loads (e.g. live loads in buildings) sufficient long-term data is usually not available. Probabilistic description of loading is derived mathematically using data from short-term observation (e.g. load surveys) combined with plausible physical models and assumptions. Building live loads are discussed in detail in Chapter 5.
4.5 Resistance models

The resistance of a structural component mainly depends on the inherent properties of the structure. The structural capacity might be characterised by the strength and/or stiffness of the material, structural dimensions (i.e. geometry), boundary conditions etc. As a simple example the bending capacity of a steel member depends on the yield strength of the material and the section modulus. However, when lateral stability of the beam is considered, the support conditions, the span and stiffness must be considered as well.

The uncertainties of the material properties (strength and stiffness) are usually described by their probability distribution functions. These data are commonly provided by standardised test methods.

Geometrical uncertainties relate to the dimensions of the considered component or system. Typical examples are the concrete cover, out of straightness of columns, eccentricity of the loading etc. The most important aspect for the probabilistic modelling of uncertain geometrical quantities is their variability in space. The variation in time is usually not relevant. Since at the time of design the exact geometry is not known, design specifications and execution quality control are the only possible means to limit the uncertainty. On the basis of such specifications probabilistic models for the geometrical characteristics can be constructed (Faber, 2008). Due to tolerance specifications the uncertainties of geometrical quantities decrease with increasing structural dimensions. Therefore relatively large structural dimensions (e.g. spans) can often be modelled as deterministic variables.

Holický and Holická (1993) proposes the consideration of deviations induced by production procedures in addition to deformations due to loading when investigating serviceability limit states.

When the structure has been realised the material properties and the geometry of the structure may be assessed by measurements. Based on the measurements the probabilistic models may be updated. With the decreased uncertainties the confidence in the prediction of the failure probability may be increased.

Resistance models used in the current thesis are presented in Papers I and VI.
4.6 Design criteria for serviceability

Most studies, investigating structural reliability related to serviceability, consider the design criterion as a deterministic variable e.g. (Galambos and Ellingwood, 1986; Li and Melchers, 1992; Li and Melchers, 1993; Fridley and Rosowsky, 1993; Stewart, 1996a; Stewart, 1996b). However, the definition of a distinct serviceability limit is usually difficult. Therefore, it is a quite considerable variation in the design criterion. Thus this simplification cannot be justified.

Reid (1981) proposes an approach, where the effect of reduced serviceability is considered and the serviceability problem is regarded as a cost-optimisation problem, i.e. the consequences of serviceability non-compliance are taken into account. Serviceability is not considered as a binary function (e.g. satisfactory/unsatisfactory) with a discrete limit state. Therefore to calculate probabilities of serviceability failure a measure of structural utility is required. A lower and upper bound of serviceability is defined. Outside these limits the structural behaviour is fully acceptable or completely unacceptable, whereas within the limits a linear transition is assumed. The general measure of serviceability is given by the expected structural utility. There are however, some disadvantages of the proposed method:

- The upper and lower bounds are in fact not deterministic variables and the transition between them is not necessarily linear.
- The model requires many parameters, which are not easy to determine.

Similarly to Reid, two types of uncertainties are distinguished by Deák and Holický (1993) when analysing serviceability limit states:

- Vagueness in the definition of limit states and,
- Randomness of loads, mechanical and geometrical characteristics, sensitivity of occupants, attached structural components and equipment.

While randomness could be handled mathematically with probabilistic methods, vagueness is suggested to be handled with the theory of fuzzy sets. With the model using fuzzy set theory (Holicky and Östlund, 1993, Holicky, 1999) a linear transition region between serviceability and unserviceability may be defined with a membership function \( \mu_r \). The failure damage function \( \Phi_r \) is defined as the weighted average of damage probabilities reduced by the corresponding damage level. Thus both types of uncertainties are combined in the fuzzy probabilistic measures. The concept is presented in Fig. 4.8 with \( \phi_r \) representing the damage density function. It should be, however noted, that experimental data do not include all the relevant information needed, thus usually some additional assumptions are required to define the model.
Concerning serviceability an important question is raised by Turkstra and Reid (1993): Does the state or professional body have a right to prevent building owners to reduce initial investments at the cost of low-quality building performance or shorter expected service life? The answer is not clear.

Perhaps it is good to have a minimum level of serviceability defined by target reliabilities. Thus the code optimisation for serviceability i.e. determination of load factors and serviceability requirements could be based on level 2 and level 3 methods and the consequences could be added later.

Two simple statistical models of codification for serviceability is presented by Leicester (1993). The first concept is a design code optimised from the viewpoint of the building owner. It is assumed that the building has an in-service value $T$ of the unserviceability parameter, whereas the client has a complaint threshold $U$. The aim is to optimise the costs as a consequence of $T$ exceeding $U$. The second concept is a performance standard involving a legal limit of the unserviceability parameter $L$, which will decide whether the builder or the client will pay the costs of exceeding $U$.

In the current thesis an approach is presented, where the three main factors influencing serviceability performance (see Fig. 4.9) are described as stochastic variables.
The exposure is in general time-dependent e.g. mechanical loading, moisture and temperature changes. However, in some cases a time-integrated simplification is used. The structural response e.g. the deflections due to the mechanical loading may have an additional time-variant characteristic due to time-dependent material behaviour e.g. creep. The design criterion e.g. the acceptable deflection is considered time-invariant. However, in general a time-dependency could also be defined. It is assumed that the information collected from measurements or surveys already contains information about vagueness and randomness. In other words the expected utility function (Reid, 1981) or the damage function (Holický, 1999) is considered as a generalised distribution function of the performance requirement and used similarly to classical probabilistic functions.

The advantages of the proposed approach are that:

- It is consistent with probabilistic concepts applied for ULS, in terms of classical structural reliability. Thus it could be used for code calibration.
- It only requires the stochastic description of a single design criterion (for a given serviceability requirement), which in principle could be simply determined.

In the classical formulation of structural reliability the resistance is compared to the load effect, see Eq. (4.1). With regard to serviceability the limit state function is usually defined as an allowable – often subjective – limit compared to an action effect. For example the deflections of a beam should be less than a certain value:

$$g(x) = w_{\text{limit}} - w_{\text{max}}$$  \hspace{1cm} (4.25)

where $w_{\text{limit}}$ is the allowable deflection limit (capacity) and $w_{\text{max}}$ is the maximum deflection as a consequence of loading (demand). In the classical formulation the capacity (resistance) is governed by the inherent properties of the structure (material properties, dimensions etc.), whereas the demand (load effect) is governed by the external actions. In case of serviceability the demand is already a structural response to the distinct actions, thus includes the effect of both the external and internal uncertainties. However, the limiting value i.e. the design criterion itself is often uncertain.
Stochastic models for deflection limits are not easy to construct, since they are difficult to measure. Existing models are based on field data from literature (Hossain and Stewart, 2001) and experts’ opinion (Ter Haar et al., 1998). A summary of proposed deflection limit models is given in Paper VI and shown in Table 4.1.

Table 4.1
Simplified probabilistic models of basic variables for the deflection limits (taken from Paper VI).

<table>
<thead>
<tr>
<th>Description</th>
<th>Reference</th>
<th>Material</th>
<th>X</th>
<th>Distribution</th>
<th>μ_X</th>
<th>σ_X</th>
</tr>
</thead>
<tbody>
<tr>
<td>Perception damage</td>
<td>Hossain and Stewart, 2001</td>
<td>RC</td>
<td>w_{max}</td>
<td>Lognormal</td>
<td>L/130</td>
<td>0.42μ_X</td>
</tr>
<tr>
<td>Partition wall damage</td>
<td>Hossain and Stewart, 2001</td>
<td>RC</td>
<td>w_{max}</td>
<td>Gamma</td>
<td>L/185</td>
<td>0.57μ_X</td>
</tr>
<tr>
<td>Visually objectionable</td>
<td>Ter Haar et al., 1998</td>
<td>Steel</td>
<td>w_{max}</td>
<td>Lognormal</td>
<td>L/125</td>
<td>0.45μ_X</td>
</tr>
<tr>
<td>Damage to cladding</td>
<td>Ter Haar et al., 1998</td>
<td>Steel</td>
<td>w_{max}</td>
<td>Lognormal</td>
<td>L/175</td>
<td>0.45μ_X</td>
</tr>
<tr>
<td>Minor damage</td>
<td>Magnusson, 1987</td>
<td>Timber</td>
<td>u_{stat}</td>
<td>Lognormal</td>
<td>L/300</td>
<td>0.20μ_X</td>
</tr>
<tr>
<td>Appearance Damage</td>
<td>Paper VI</td>
<td>Timber</td>
<td>u_{stat}</td>
<td>Gamma</td>
<td>L/150</td>
<td>0.40μ_X</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Timber</td>
<td>u_{stat}</td>
<td>Gamma</td>
<td>L/200</td>
<td>0.55μ_X</td>
</tr>
</tbody>
</table>

4.7 Target reliabilities

Target reliability indices suggested for serviceability limit states in ISO 2394:1998 (ISO, 2002) are β=0 for reversible and β=1.5 for irreversible limit states considering a reference period of 1 year. This has been adopted in EN1990 for structures in reliability class 2, i.e. structures with medium consequences of failure (e.g. residential, office and public buildings). These values are used in this thesis as well. Values for structures in other reliability classes are given in the JCSS Probabilistic Model Code (JCSS, 2001) as shown in Table 4.2.

Table 4.2
Target reliability indices related to a one-year reference period and irreversible serviceability limit states (JCSS, 2001).

<table>
<thead>
<tr>
<th>Relative cost of safety measure</th>
<th>β</th>
</tr>
</thead>
<tbody>
<tr>
<td>High</td>
<td>1.3</td>
</tr>
<tr>
<td>Normal</td>
<td>1.7</td>
</tr>
<tr>
<td>Low</td>
<td>2.3</td>
</tr>
</tbody>
</table>
5 Live loads in buildings

In the following chapter an overview of stochastic modelling of live loads is resented. A more detailed description of the problem is given in e.g. (Sentler, 1975; Corotis, 1979; Harris et al., 1981; CIB, 1989)

5.1 General concept

Since long-term records on floor live loads are not available, information on live loads is collected through surveys. Live load surveys are conducted during normal use of buildings. Thus survey loads usually contain information on the weight of furniture (and other items) and persons present at the time of the survey (sustained load). Therefore unusual loading situations, such as emergency crowding and furniture remodelling, are not observed (intermittent load). Since these situations might be important in the critical loading of the structure during its lifetime, it is important to incorporate them into the loading model (Corotis, 1979).

Figure 5.1
Sustained (top), intermittent (middle) and the total live load (bottom).
Fig. 5.1 shows the concept of sustained $Q_{LS}$ and intermittent $Q_{LE}$ loading. From the figure it is evident, the maximum of the total load $Q_t$ – obtained as the sum of sustained and intermittent load – in a reference period does not necessarily occur at the same time as the maximum sustained $Q_{LS,max}$ or maximum intermittent load $Q_{LE,max}$.

5.2 Sustained load

5.2.1 Intensity of the sustained load

The “arbitrary-point-in-time” intensity of the sustained load on an infinitesimal area can be written as (Sentler, 1975):

$$w(x, y) = m_{LS} + \gamma + \epsilon(x, y) \tag{5.1}$$

where $w(x, y)$ is the load intensity at any location $x, y$ on a bay of a particular floor in a building; $m_{LS}$ is the overall mean load intensity; $\gamma$ is a zero mean random variable representing the deviation from $m_L$ for the particular bay of the floor of the building; $\epsilon(x, y)$ is a zero mean random process, which represents the spatial load intensity.

In general $\gamma$ can be given as:

$$\gamma = \gamma_{bld} + \gamma_{flr} + \gamma_{bay} \tag{5.2}$$

where $\gamma_{bld}$ represents the deviation from $m_{LS}$ due to building effects; $\gamma_{flr}$ accounts for deviations due to floor effects; whereas $\gamma_{bay}$ takes into considerations the effects of the actual bay.

Instead of the load on an infinitesimal area, one is usually interested in a unit load i.e. the total load over a bay of the floor. The statistical properties of the unit load $U_L$ over an area $A$ can be given as:

$$E[U_L(A)] = m_{LS} \tag{5.3}$$

$$\text{var}[U_L(A)] = \sigma^2_{\gamma} + \sigma^2_{\epsilon} \frac{1}{A} \tag{5.4}$$

where $E$ denotes the expected value; $\text{var}$ stands for variance; whereas $\sigma_{\gamma}$ and $\sigma_{\epsilon}$ are the standard deviation of $\gamma$ and $\epsilon$ respectively.
5.2.2 Equivalent uniformly distributed load

For practical purposes it is convenient to define the sustained load as a uniformly distributed load. Therefore a so called equivalent uniformly distributed load (EUDL) is defined, which produces the same load effect as \( w(x,y) \).

According to Melchers (1999) the EUDL can be defined as:

\[
EUDL(A) = \frac{\iint_{A_I} w(x,y)I(x,y)dxdy}{\iint_{A_I} I(x,y)dxdy}
\] (5.5)

where \( A_I \) is the influence area and \( I(x,y) \) is the influence surface. It is important to note that \( A_I \) is not equal to the tributary area \( A_T \), commonly used in structural design codes to consider the area contributing to the loading of a structural element. More information on \( I(x,y) \) and \( A_I \) is given in (Sentler, 1975 and Melchers, 1999)

Defining a factor \( k \) (often referred as peak factor) equal to:

\[
k = \frac{\iint_{A_I} I^2(x,y)dxdy}{\left[\iint_{A_I} I(x,y)dxdy\right]^2}
\] (5.6)

The statistical properties of the EUDL of the sustained load \( L_S \) can be given as:

\[
E[L_S] = m_{L_S}
\] (5.7)

\[
\text{var}[L_S] = \sigma^2 + \frac{\sigma_S^2 k}{A}
\] (5.8)

where the parameters \( m_{LS}, \sigma_y \) and \( \sigma_S \) can be obtained from fitting observations from survey loads.

5.2.3 Maximum sustained load

During the lifetime of the structure the occupancy of a given floor area is likely to change. The sustained load is a square wave process, assumed to be constant between occupancy changes. Data from Mitchell and Woodgate (1971) and Harris et al. (1981) suggests that the number of occupancy changes may be modelled as a Poisson
counting process, i.e. the time between the load changes is exponentially distributed. Thus the cumulative distribution function of the maximum sustained load is:

\[
F_{LS, \text{max}}(x) = e^{-v_s T [1 - F_{LS}(x)]}
\]  

(5.9)

where \(v_s\) is the mean rate of occupancy changes; \(T\) is the reference period (usually the design lifetime) and \(F_{LS}(x)\) is the cumulative distribution function of the arbitrary-point-in-time sustained load.

### 5.3 Intermittent load

As mentioned earlier live load surveys do not contain information about extraordinary loading situations i.e. the intermittent load. Therefore very little data exist on this type of load. However, information is sometimes obtained from questionnaires. A plausible model presented by Peir and Cornell (1973) assumes crowding of persons in unit cells, where the number of unit cells is a function of the floor area. A single occurrence of the intermittent load \(L_E\) can be expressed as:

\[
L_E = P N \lambda
\]

(5.10)

where \(P\) is the weight of a single person (with a mean value \(\mu_P=0.67\) kN and a standard deviation \(\sigma_P=0.11\) kN), \(N\) is the number of loads per cell (typically \(\mu_N=4\) and \(\sigma_N=2\)) and \(\lambda\) is the mean number of load cells in a specified influence area \(A_I\).

Using the concept of EUDL the statistical parameters of the intermittent load \(L_E\) can be calculated as:

\[
E[L_E] = m_{LE} = \mu_P \mu_N \frac{\lambda}{A_I}
\]

(5.11)

\[
\text{var}[L_E] = \left(\mu_P^2 \sigma_N^2 + \mu_N^2 \sigma_P^2 + \sigma_P^2 \sigma_N^2\right) \frac{\lambda k}{A_I^2} \sigma_r^2
\]

(5.12)

The mean number of load cells \(\lambda\) is given as (McGuire and Cornell, 1974):

\[
\lambda = \sqrt{1.72A_I - 24.6}
\]

(5.13)

for \(A_I > 14.4\) m\(^2\).

The intermittent load may be considered as a Poisson renewal process with an occurrence rate \(v_E\) and a deterministic load duration \(d_p\). The cumulative distribution function of the maximum intermittent load during a specific time interval \(T\) can be given, analogous to Eq. (5.9), as:
\[ F_{LE,\text{max}}(x) = e^{-\nu_T [1-F_{LE}(x)]} \] (5.14)

5.4 Serviceability loads

In the design for safety the maximum loads during the lifetime of the structure are of interest (Fig. 5.1). However, when designing for serviceability more complex problems arise. When the design is intended to avoid permanent irreversible damage, the problem is similar to the design for safety. The serviceability design load is determined by the maximum load in a given reference period (e.g. characteristic load combination).

In other cases non-serviceability is a consequence of damage accumulation. In such cases the long-term behaviour of the sustained loading will determine the serviceability design load. Thus duration of the load above a certain level (i.e. the excursion time) is of interest (CIB, 1989).

In case of reversible damage both the occurrence and the excursion time could be interesting to determine the serviceability design load. In some situations the first passage time could be important, i.e. the average time until encountering the failure will be critical.

When designing for serviceability, usually a reduced load level – compared to the ultimate limit state – is used in structural design codes. In Paper V serviceability load levels are investigated using a probabilistic load model. One of the findings is that the live load model proposed by JCSS (JCSS, 2001) might be too conservative in the ULS and not yet developed enough for some floor types to be used in SLS.

To further investigate this question the JCSS model was compared to a model used by Stewart (1996a) in a paper to study serviceability load combinations given in the Australian and the North American structural codes. His probabilistic model is based on models by (Mitchell and Woodgate, 1971; Madsen and Turkstra, 1979; Harris et al., 1981). The parameters for sustained and the intermittent load from Stewart’s study are given in Table 5.1.

<table>
<thead>
<tr>
<th>Occupancy</th>
<th>( m_{LS} ) [kN/m²]</th>
<th>( \sigma^2 )</th>
<th>( \sigma_S^2 )</th>
<th>( T ) [y]</th>
<th>( \mu_P ) [kN]</th>
<th>( \sigma_P ) [kN]</th>
<th>( \mu_R ) [kN]</th>
<th>( \sigma_R ) [kN]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Office</td>
<td>0.60</td>
<td>0.053</td>
<td>1.570</td>
<td>8</td>
<td>0.67</td>
<td>0.11</td>
<td>4.00</td>
<td>2.00</td>
</tr>
<tr>
<td>Residence</td>
<td>0.59</td>
<td>0.077</td>
<td>0.635</td>
<td>10</td>
<td>0.67</td>
<td>0.11</td>
<td>1.00</td>
<td>0.67</td>
</tr>
</tbody>
</table>

Table 5.1
Parameters for live loads (after Stewart, 1996).
To compare JCSS model with Stewart’s model the same method is applied here as in Paper V, i.e. realisations of the live loads for office and residential floors were computed using Monte Carlo simulation. First the characteristic values were analysed. The results for offices and residential floors are presented in Fig. 5.2 and Fig. 5.3 respectively.

The characteristic values are computed in two different ways: (1) as the mean value of the 50-year extremes and (2) as the 98th percentile of the annual extremes. It can be seen that the JCSS model is more conservative than the model used by Stewart.

![Figure 5.2](image)

*Figure 5.2*
Comparison of the simulation from the probabilistic models and the characteristic load values given in EC1 (office floors).
The characteristic values of the codes are important, since the load combinations for different loading situations are defined through them. In serviceability limit states the loads are usually reduced and expressed as a fraction of the characteristic value. Paper V gives detailed description about how the so called representative values can be determined. Load reduction factors of EN1990 are determined and it was found that the current values given in the code for $\psi_0$ and $\psi_2$ might be too conservative, whereas $\psi_1$ is un-conservative in some cases. Therefore the investigation presented in Paper V was repeated using Stewart’s load model. The results are presented in Figs. 5.4 and 5.5. To estimate $\psi_1$ two definitions were adopted for the frequent value (i.e. being exceeded in 99% and 95% of the total time). It is clear that for $\psi_1$ and $\psi_2$ Stewart’s model gives higher values for both cases. $\psi_0$ was also higher for offices, but almost equal for residences. These results indicate that the stochastic live load models should be revisited, rather than the $\psi$ values in the codes. A special focus should be made on the duration of loads and extraordinary loading situations. Therefore continuous measurements are recommended, rather than periodic surveys.
Figure 5.4
$\psi$-factors calculated using different probabilistic models (office floors).

Figure 5.5
$\psi$-factors calculated using different probabilistic models (residential floors).
When FORM or SORM is used live loads are often described with their mean values (often in relation to the characteristic value) and their coefficient of variation. COV of the annual extreme of the variable load is often taken as 0.2, e.g. (NKB/SAKO, 1999). However, simulation results indicate higher variability, see Figs. 5.6 and 5.7. It can be seen that the COV decreases with the tributary area considering both the 1- and 50-year extremes. The results indicate COV=0.4-0.5 for the 1-year extremes and COV=0.2-0.3 for the 50-year extremes, when considering office and residential floors with a sufficiently large area. For smaller areas the variation is higher.

Figure 5.6
Changing of the COV of the total live load for a residential floor with the increase of tributary area.
Figure 5.7
Changing of the COV of the total live load for an office floor with the increase of tributary area.
6 Long-term deformation of timber

The time-dependent behaviour of timber has a significant influence on the deformations (SLS) and the stresses (ULS) of structures. Structural codes usually define creep coefficients to take into account the effects of the time-dependent behaviour. However, creep coefficients consider different aspects of creep (e.g. load and moisture variation) in a very simplified way. To be more confident in prediction of structural behaviour over the service-life of the structure, rheological models based on test data are investigated and presented in the following chapter.

6.1 Long-term deformation of timber

Although extensive research has been carried out in the past decades, the long-term behaviour of wood subjected to mechanical and moisture loading is not yet fully understood. Several constitutive models have been developed including the effect of creep, mechano-sorption and hygroexpansion e.g. (Mårtensson, 1992; Toratti, 1992 and Hanhijärvi, 1995). However, models are commonly fitted to some tests and are difficult to generalise for structural applications.

The structural behaviour of wood is strongly influenced by the surrounding conditions, such as (Morlier, 1994):
- load and loading history;
- loading direction (in relation to the grain direction);
- time;
- moisture content and moisture history;
- moisture variations;
- temperature.

Moreover, the material properties of timber have a strong effect on the mechanical behaviour, since wood is a cylindrically orthotropic, viscoelastic material with a highly variable strength and stiffness. These characteristics make it difficult to predict long-term deformations of structural timber.
6.1.1 Elastic deformation

Load induced deformation may be separated into two parts: (1) elastic and (2) delayed deformation, i.e. normal creep. Elastic deformation is the immediate deformation when applying or removing load. Separation of elastic and creep deformation however, is not always easy, since the loading itself takes some time.

At low level of stress – which is usual in serviceability limit state – timber behaves linearly. However, at a certain stress level the behaviour becomes nonlinear. This certain point on the stress-deformation curve is called the limit of proportionality (LoP). The proportionality limit is at different stresses for different loading types (see Fig. 6.1)

![Figure 6.1](image)

**Figure 6.1**
Elastic material behaviour of timber and limit of proportionality (Mårtensson, 2003).

The slope of the curve in the elastic phase refers to the elastic modulus $E$, which is dependent (among others) on moisture content of wood. Therefore an accurate prediction of moisture content is needed, to calculate the deflections accurately.

6.1.2 Viscoelastic deformation

Viscoelastic creep is the progressively increasing deformation – with a decreasing rate – after the immediate elastic response at constant loading. If the load is removed, recovery occurs. Recovery can also be divided into two parts: an immediate elastic recovery and a delayed viscoelastic recovery with a slowing rate.

A wide variety of research on creep of timber can be found in the literature e.g. (Ranta-Maunus, 1972; Morlier, 1994). However, most of them are limited in terms
of specimen size and test duration compared to real-life structural applications. Nevertheless, several studies are carried out investigating the effect of creep on structural sized timber under various circumstances (Gowda et al., 1996; Ranta-Maunus and Kortsmaa, 2000; Ranta-Maunus, 2007). The experiments on different types of timber and timber products (pine, spruce, glulam, LVL) with different treatments (nil, painted, creosoted, salt treated), different environments (sheltered, heated, outdoors) are mainly performed on beams in bending. Typical creep diagrams can be observed in Fig. 6.2.

![Graph showing relative creep of different timber products](image-url)

**Figure 6.2**
Relative creep of different timber products at low stress level in natural sheltered environment (Gowda et al., 1996).

Wood is a hygroscopic material, thus binds water from moisture in the surrounding environment. The moisture content influences several material properties of timber such as strength, modulus of elasticity and creep. For moisture contents below the fibre saturation point the modulus of elasticity decreases as the moisture content increases. The reduction of the modulus of elasticity makes wood softer and thus increases the elastic deformations and the normal creep. Higher stresses also lead to higher creep in general. However, at low stress levels, the effect of stress on creep is not significant.
6.1.3 Mechano-sorption

Changes in moisture content of the wood under load has a significant influence on both relative and total creep. This interaction of mechanic and sorptive loading is called mechano-sorption. Mechano-sorption has been first reported in the early 60-ies (Armstrong and Kingston, 1960; Armstrong and Christensen, 1961; Hearmon and Paton, 1964). A typical mechano-sorptive creep curve is presented in Fig. 6.3.

Mechano-sorptive creep is the additional creep due to variations in moisture content, compared to normal creep obtained under constant moisture given the same circumstances otherwise.

During desorption the deformations increase. The first adsorption step usually increases deformation and subsequent adsorption steps decrease deformation at low stress level. The mechano-sorptive deformation is virtually time-independent and influenced only by the magnitude of moisture change.

6.1.4 Hygroexpansion

Hygroexpansion (also called shrinkage and swelling) is the dimensional change of wood due to moisture variations. These dimensional changes occur in all three directions. However, the magnitude in longitudinal direction is smaller compared to the transversal ones. Shrinkage and swelling may be considered linear with moisture content changes up to the fibre saturation point.
6.2 Constitutive modelling

The constitutive equation of wood subjected to mechanical loading and moisture variation can be expressed as:

\[ \varepsilon(t) = \varepsilon_{\text{visc}}(t) + \varepsilon_{\text{ms}}(t) + \varepsilon_u(t) \]  

(6.1)

where \( \varepsilon \) is the total strain, \( \varepsilon_{\text{visc}} \) is the viscoelastic strain, \( \varepsilon_{\text{ms}} \) is the mechano-sorptive strain and \( \varepsilon_u \) is the shrinkage-swelling strain due to hygroexpansion.

6.2.1 Viscoelastic creep

The viscoelastic behaviour of timber can be described by the viscoelastic strain rate \( \dot{\varepsilon}_{\text{visc}} \) which can be separated into an elastic part \( \dot{\varepsilon}_{\text{el}} \) and a viscous part (normal creep) \( \dot{\varepsilon}_c \):

\[ \dot{\varepsilon}_{\text{visc}} = \dot{\varepsilon}_{\text{el}} + \dot{\varepsilon}_c \]  

(6.2)

The elastic strain rate \( \dot{\varepsilon}_{\text{el}} \) can be written as:

\[ \dot{\varepsilon}_{\text{el}} = J_0(u) \sigma \]  

(6.3)

where \( J_0 \) is the elastic compliance, a function of moisture content (by weight) \( u \); and \( \sigma \) is the stress rate.

The normal creep may be modelled with \( m \) Kelvin elements in series, thus the normal creep strain rate \( \dot{\varepsilon}_c \) is expressed as:

\[ \dot{\varepsilon}_c = \sum_{i=1}^{m} \left[ \frac{J_i \sigma - \varepsilon_{c,i}}{\tau_i} \right] \]  

(6.4)

where \( J_i \) is the creep compliance, \( \tau_i \) is the relaxation time of the \( i^{th} \) Kelvin element and the normal creep strain caused by the \( i^{th} \) Kelvin element. A schematic illustration of a Kelvin element, consisting of an elastic spring and a viscous dashpot, is shown in Fig. 6.4.

![Figure 6.4](Image)

Illustration of a Kelvin element.
6.2.2 Mechano-sorptive creep

Several models exist to describe mechano-sorption, such as constant slope models (Ranta-Maunus, 1975), creep limit models (Hunt and Shelton, 1988), two slope models (Leicester, 1971; Mårtensson, 1988) and combined models (Toratti, 1992; Svensson and Toratti, 2002). In this thesis the creep limit model is used. Mechano-sorptive strain rate consists of two parts:

\[
\dot{\epsilon}_{ms} = \dot{\epsilon}_{msv} + \dot{\epsilon}_{msr}
\]  
(6.5)

where \( \dot{\epsilon}_{msv} \) and \( \dot{\epsilon}_{msr} \) are the variable and the residual parts of the mechano-sorptive strain rate respectively. The residual part of mechano-sorption may be modelled by \( n \) Kelvin elements in series:

\[
\dot{\epsilon}_{msr} = \sum_{j=1}^{n} \left[ \frac{J_{msr,j} \sigma - \epsilon_{msr,j}}{\tau_{msr,j}} \right] \dot{\mu}
\]  
(6.6)

where \( J_{msr,j} \) is the mechano-sorptive compliance, \( \tau_{msr,j} \) is the relaxation parameter of the \( j^{th} \) Kelvin element; \( \epsilon_{msr,j} \) the residual part of the mechano-sorptive creep strain caused by the \( j^{th} \) Kelvin element and \( \dot{\mu} \) is the rate of the moisture content change.

The variable part of the mechano-sorptive strain rate is proportional to the moisture content rate \( \dot{\mu} \) and the total strain \( \epsilon \):

\[
\dot{\epsilon}_{msv} = -b\epsilon \dot{\mu}
\]  
(6.7)

where \( b \) is a material parameter.

6.2.3 Shrinkage and swelling

The free shrinkage rate \( \dot{\epsilon}_u \) is described as a linear function of moisture content rate \( \dot{\mu} \):

\[
\dot{\epsilon}_u = \alpha \dot{\mu}
\]  
(6.8)

where \( \alpha \) is the shrinkage-swelling coefficient and assumed to be independent of moisture.
6.3 Moisture transport

The moisture transport in wood can be modelled by similar equations to heat transfer in solids. The diffusion within the material is expressed by Fick’s second law:

\[
\frac{\partial w}{\partial t} = \nabla (D_w \nabla w)
\]  

(6.9)

where \( w \) is the moisture content per volume and \( D_w \) is the diffusion coefficient.

At the surface, the exchange of moisture between air and wood is described as a surface flux \( q \) according to Fick’s first law.

\[
q = \beta_w (w_{\text{surf}} - w_{\text{eq}})
\]  

(6.10)

where \( \beta_w \) is the mass transport coefficient (or surface emissivity) with respect to moisture content, \( w_{\text{surf}} \) and \( w_{\text{eq}} \) are the moisture content at the surface and in the air (equilibrium moisture content) respectively. Data on moisture transport parameters are given in Paper II.

6.4 Long-term deflections in Eurocode

The effect of long-term deflections in EC5 is considered using a creep factor \( k_{\text{def}} \) as it has already been discussed in Section 2.2.2.5. The value of \( k_{\text{def}} \) depends on the service class (SC) which is supposed to represent the environmental conditions of the structure:

- Service class 1 is characterised by a MC in the materials corresponding to a temperature of 20°C and the relative humidity of the surrounding air only exceeding 65% for a few weeks per year. In SC1 the average moisture content usually does not exceed 12%. The value of \( k_{\text{def}} \) for solid timber and glulam in SC1 is 0.6.

- Service class 2 is characterised by a MC in the materials corresponding to a temperature of 20°C and the relative humidity of the surrounding air only exceeding 85% for a few weeks per year. In SC2 the average moisture content usually does not exceed 20%. The value of \( k_{\text{def}} \) for solid timber and glulam in SC2 is 0.9.

- Service class 3 is characterised by climatic conditions leading to higher moisture contents than in service class 2. The value of \( k_{\text{def}} \) for solid timber and glulam in SC3 is 2.0.
6.5 Model calibration

A finite element model was developed by the author to simulate the effect of varying moisture content in wood. The modelling was undertaken in COMSOL Multiphysics 4.3a environment (COMSOL, 2012). Two models were developed and coupled together:

1. A moisture transport model to calculate distribution of moisture content and moisture content rate within a cross-section of the timber structural member.

2. A structural mechanics model to determine the strains, stresses and displacements of structural element.

Detailed information about the model with the parameters is given in Paper II.

6.5.1 Tests by Bengtsson and Kliger (2003)

The model was verified against tests made by Bengtsson and Kliger (2003). Structural sized beams (45×70×1100 mm) were loaded in bending for 240 days in RH varying between 30% and 90% and at a constant temperature of 20°C. The specimens were loaded flatwise in four-point bending to a maximum bending stress of 10 MPa. The duration of the moisture cycles was 2×14 days (drying and wetting). The different mechano-sorptive behaviour of low- (LT) and high-temperature-dried (HT) structural-sized specimens was considered with different mechano-sorptive and shrinkage-swelling parameters. Relative creep of the tests and simulations are compared in Fig. 6.5.
6.5.2 Tests by Leivo (1991)

The model was then tested with the experiments done by Leivo (1991). In the tests the timber spruce specimens were loaded in 4-point bending to stress levels of 5 and 10 MPa under cycling RH (35-90%) and a constant temperature (20°C). The size of the specimens was 45×90×2000 mm. The length of the moisture cycles was 70 days and the duration of the tests was 1 year.

The find a very simple but yet reasonable model to predict relative creep, an analytical expression is defined as a combination of two formulas from (Ranta-Maunus, 2007) and (Fragiacomo and Ceccotti, 2006):

\[
\frac{\delta(t)}{\delta(0)} = 1 + 0.4t^{0.2} + \phi_x \left[1 - e^{-\frac{|\Delta u|}{\tau} \frac{t}{\Delta t}}\right] 
\]  
(6.11)

where \(\delta\) is the midspan deflection, \(t\) is the time after loading in years, \(\Delta t\) is the length of a half moisture cycle, \(\tau\) and \(\phi_x\) are mechano-sorptive parameters derived from the FE-model, \(\Delta u\) is the moisture amplitude. \(\phi_x\) represents the final value of the mechano-sorptive creep i.e. the creep limit and is determined as:
The moisture amplitude $\Delta u$ is the given as:

$$\Delta u = u_{\text{max}} - u_{\text{min}}$$

(6.13)

where $u_{\text{max}}$ is the maximum value of the average moisture content in the cross-section within one moisture cycle, whereas $u_{\text{min}}$ is the minimum value. $u_{\text{max}}$ and $u_{\text{min}}$ may be estimated with the sorption isotherm e.g. (Mohager and Toratti, 1993):

$$u = \frac{0.01RH}{-0.000928RH^2 + 0.12545RH + 0.33467}$$

(6.14)

This model is very simplified and does not take into account for example the effect of the cross-section size. A more advance analytical model is given in (Schänzlin, 2010).

Fig. 6.6 shows a comparison of an average test curve with the relative creep calculated by the numerical and the analytical model. Similar to the results in Paper II, the FE prediction of the first moisture cycles is poor; however, subsequent cycles are estimated accurately. The analytical model seems to predict the average relative creep in a reasonable way.

\begin{figure}[h]
\centering
\includegraphics[width=\textwidth]{figure66.png}
\caption{Relative creep of test by Leivo (1991) (dashed lines) vs. models (cont. lines).}
\end{figure}
6.5.3 Tests by Ranta-Maunus (1975)

The next step was to verify the model with tests made in natural environment. Three-point bending tests were carried out by Ranta-Maunus (1975) on four beams of pine with a cross-section 95×176 mm and on two beams of spruce with a cross-section of 150×220 mm. The stress level was 8.2 MPa for the pine and 5.4 MPa for the spruce specimens. The specimens were covered with plastic to protect from direct rain. However, two of the pine specimens were uncovered. To simulate the moisture changes RH of the surrounding air was used in the analysis. RH data is taken from (Toratti, 1992) and presented in Fig. 6.7. The results of the tests, FE-simulations and the analytical model are presented in Figs. 6.8 and 6.9 for spruce and pine respectively.

![Graph showing relative humidity changes](image)

**Figure 6.7**
Figure 6.8
Relative creep results: test (spruce, Ranta-Maunus, 1975) vs. models.

Figure 6.9
Relative creep results: test (pine, Ranta-Maunus, 1975) vs. models.
6.5.4 Tests by Ranta-Maunus (2007)

Creep experiment of 8 glulam beams with a cross-section of 90×270 mm was started in 1991 in heated indoor environment. Results from the test were reported 16 years later (Ranta-Maunus, 2007). The beams had a span of 9 m and were loaded in 4-point bending. The specimens were divided into two groups. 4 beams were loaded at a stress level of 4 MPa, whereas the remaining half of the specimens was loaded at 2 MPa. The RH variation in the heated rooms is given in Fig. 6.10 for a 4 year reference period. In the FE-simulations the RH cycles were approximated with a sine wave with extreme values of 20 and 70%. The results of the test, the simulation and the analytical model are presented in Fig. 6.11.

![Figure 6.10](image1.png)

**Figure 6.10**
Monthly average relative humidity in the heated test room (Ranta-Maunus, 2007)

![Figure 6.11](image2.png)

**Figure 6.11**
Relative creep: results test (Ranta-Maunus, 2007) vs. numerical models.
6.5.5 Summary of the modelling

The main difference in the simulations was in the applied mechano-sorptive parameters: $J_{msr}$, $\tau_{msr}$, $b$, see Eqs. (6.6) and (6.7). A summary of the mechano-sorptive parameters for each test is given in Table 6.1.

Table 6.1
Mechano-sorptive parameters estimated from different tests from the test.

<table>
<thead>
<tr>
<th>Test</th>
<th>$J_{msr}$ [1/MPa]</th>
<th>$\tau_{msr}$ [-]</th>
<th>$b$ [-]</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bengtsson and Kliger (2003) LT</td>
<td>0.5-0.7$J_0$</td>
<td>0.40</td>
<td>1.3-1.6</td>
</tr>
<tr>
<td>Bengtsson and Kliger (2003) HT</td>
<td>0-0.4$J_0$</td>
<td>0.35</td>
<td>0.7-1.3</td>
</tr>
<tr>
<td>Leivo (1991)</td>
<td>0.9$J_0$</td>
<td>0.2</td>
<td>2.0</td>
</tr>
<tr>
<td>Ranta-Maunus (1975) spruce</td>
<td>0.9$J_0$</td>
<td>0.1</td>
<td>5.0</td>
</tr>
<tr>
<td>Ranta-Maunus (1975) pine</td>
<td>0.7$J_0$</td>
<td>0.3</td>
<td>3.0</td>
</tr>
<tr>
<td>Ranta-Maunus (2007)</td>
<td>0</td>
<td>0</td>
<td>1.3</td>
</tr>
</tbody>
</table>

It can be observed that for the controlled moisture cycle tests (Leivo, 1991; Bengtsson and Kliger, 2003) the model parameters are similar to those obtained by Toratti (1992) by a similar creep limit model, i.e. $J_{msr}=0.7J_0$, $\tau_{msr}=0.4$, $b=1.3$. These values would probably be suitable for service class 2 conditions. However, in outdoor environment those values would underestimate the test results, i.e. for service class 3 the mechano-sorptive effect is more pronounced, see the tests from (Ranta-Maunus, 1975). In contrast, for heated indoor environments (Ranta-Maunus, 2007) the mechano-sorptive effect vanishes, i.e. it is included in the normal creep model. This indicates that the last part of Eq. (6.11) may be neglected for service class 1 conditions. Fig. 6.12 shows the predicted 50 year relative creep using Eq. (6.11) compared to test results from Ranta-Maunus (2007) and Abdul-Wahab et al. (1998). In the latter case varnished and unvarnished glulam beams were kept in more or less constant environment, i.e. $T=20^\circ$C and $RH=60\%\pm10\%$ for nearly 8 years. The span of the beams was 1.8 m with a cross-section of 190×70 mm.

Clearly, extrapolation from the results is difficult, therefore determination of creep data from measurement on real structures is encouraged (Schänzlin, 2010). Unfortunately there is no data available for service class 1, i.e. indoor conditions, on existing structures. Therefore Eq. (6.11) is recommended to use in time variant analysis of timber floors, see Paper VI and Chapter 7.
Figure 6.12
Relative creep of structural sized timber in heated room.
7 Reliability in the serviceability limit state

Code calibration used in modern design codes is an optimisation process to determine reasonable partial safety factors using level 2 reliability methods. The aim is to achieve a consistent reliability level around the target reliability in most practical design situations. The calibration commonly focuses on the strength of the structural members, thus is related to the ULS. However, as shown in Chapter 2, in the design of beams the performance of the structural elements is often governed by the serviceability requirements. In this chapter time-invariant and time-variant reliability of beams in serviceability limit state is discussed.

7.1 Time-invariant reliability of beams in the serviceability limit state

In the following section the time-variant reliability of design according to current structural design standards is briefly discussed through the example of beams subjected to bending. The main focus is on Eurocodes, where the reliability in ULS and SLS is presented and compared.

7.1.1 Reliability in ULS

The reliability level of Eurocodes (such as any design codes) for different structural materials should be consistent. In 1999 the Joint Nordic Group of Structural Matters (SAKO) prepared a report investigating reliability level obtained when using the suggested partial safety factors in ENV-Eurocodes (i.e. the preliminary versions of Eurocodes) (NKB/SAKO, 1999). The investigation was carried out for different structural materials (concrete, steel and timber), different type of structural elements (e.g. beams and columns) and for different ratios between permanent and variable actions. The results show a significant variation in the reliability level.
Fig. 7.1 presents a typical result from the report comparing beams and columns made of different material. The horizontal axis represents the ratio between the variable and the total load $\chi$, whereas on the vertical axis the 1-year reliability index is measured. It can be seen that the results clearly deviate from the target reliability $\beta=4.7$ given for ULS.

![Graph showing reliability indices for beams and columns depending on the material.](image)

**Figure 7.1**
Reliability indices for beams and columns depending on the material, reproduced from (NKB/SAKO, 1999).

As a next step the material safety factors and then the partial safety factors on the action side were calibrated to achieve a more consistent reliability.

A similar investigation was carried out at BRE (BRE, 2003) this time focusing on the load combinations. Fig. 7.2 shows the variation of the reliability index $\beta$ with $\chi$ for selected values of $\psi_W=0.3$, 0.4, 0.5, 0.6 and 0.7 (i.e. the combination factor for wind load) for $k=W_i/Q_i=0.75$ (solid lines from bottom to top) and for $k=0$ (dashed line). It should be noted that the reliability in this case is calculated for a reference period of 50 years. Therefore target reliability $\beta=3.8$ is indicated in Fig. 7.2.
7.1.2 Reliability in SLS

Since, to the best knowledge of the author, no previous studies about the reliability level of Eurocodes in the serviceability limit state have been carried out, the author aimed to investigate the reliability of serviceability design for flexural members made of different materials (steel, concrete and timber) according to the specifications of the current versions of Eurocodes. SORM is applied to determine the reliability index for different design situations for simply supported beams subjected to bending. The probabilistic calculations were performed using the commercial software COMREL (RCP, 2004).

The results are published in (Honfi and Mårtensson, 2009; Honfi and Mårtensson, 2011) and summarised in Paper I. The results of Paper I showed that the reliability in SLS is not consistent for different load ratios and is below the target reliability for irreversible limit states ($\beta=2.9$). In general the reliability of serviceability of Eurocodes seems to be quite inconsistent. With regard to steel members it can be concluded that the reliability increases with $\chi$ (the variable to total load ratio), when considering the remaining total deflections $w_{\text{max}}$ (Fig. 7.3). This fact can be advantageous, since steel structures are usually light and carry more variable load than self-weight. If it is assumed that the deflections that cause damage are random variables, then the actual deflection limit applied in the deterministic design format will have an effect on the reliability. This is shown in Fig. 7.4.
The time-invariant analysis of concrete structures suggested, that the probability of exceeding the deflection limits is quite high. This is especially true for higher portion of variable loads; therefore it may cause problems for innovative light-weight concrete structures. For timber members the EC prescriptions to calculate the long-term deflections differ from those given for concrete. Therefore the variable to total load ratio \( \chi \) has a different effect on the reliability for the serviceability limit state. However, it should be noted that for concrete and timber structures, the time-invariant analysis might not be sufficient due to the long-term effects. Therefore a time-variant analysis of serviceability is given in Section 7.2.
There is obviously a need for further investigation in this field. This analysis indicates that some of the main objectives with future studies should be to discuss the relevance of limit values and also relevant target reliabilities for serviceability. Furthermore system effects must also be considered, since structural elements are usually parts of a larger system.

The investigation in Paper I focuses on Eurocodes. However, a similar study for steel structures was carried about by Stewart (1996a) considering the reliability of Australian and US serviceability load combinations. Fig. 7.5 shows the effect of changing tributary area on the reliability index $\beta$ using the serviceability load combination from the Australian standard. The main conclusion in the referred paper is that serviceability reliabilities for different floor occupancies vary considerably for Australian and US serviceability load combinations.

![Figure 7.5](image)

**Figure 7.5**
Influence of tributary area on $\beta$ for Australian serviceability loading provision after Stewart (1996a).

A fundamental difference between Stewart’s study and Paper I is the treatment of deflection limits. In the former investigation the deflection limits are considered as deterministic variables and therefore the results are independent from the actual limits. In contrast, in Paper I the deflection limits are assumed to be random variables based on (Hossain and Stewart, 2001).

Another difference is the load model. Stewart applied Monte Carlo simulation and an area dependent load model (presented in Chapter 4), whereas in Paper I a variable load was simply assumed Gumbel distributed with a given COV and related to the characteristic load $Q_k$. Thus an inherent assumption of Paper I is that characteristic values of live loads in Eurocode in fact represent the 98th percentile of the annual extreme distribution. However, this assumption might be argued, see Chapter 5 and Paper V.
The reliability of different types of steel structures concerning serviceability was examined by Galambos and Ellingwood (1986). The deflections were determined for unfactored loads taken from North American code specification with deterministic deflection limits i.e. no effects on reliability. First-order second-moment probabilistic theory was used in the analysis. Values of the reliability index are calculated for eight- and one-year reference periods. It was found that live-load deflection and wind drift give reliabilities which are consistent with other serviceability criteria, while exceedance of roof deflection limits is considerably less likely. A suggestion to achieve consistency is to use 75% of the code-specified snow load for deflection limit calculations.

FORM is used to estimate the short-term deflection for a single timber member under uniformly distributed transverse loading in (Foschi et al., 1989). The deflection criterion in this case was also deterministic, thus irrelevant for the reliability. A performance factor $\phi$ was determined for various grades of several wood species (Douglas-fir, hem-fir and spruce-pine-fir) to adjust the loading/stiffness and to achieve a target reliability $\beta=2.0$. It was found that for occupancy loading the average value is $\phi=0.5$. It means that the reliability for short-term deflection of timber floors is much lower than the target reliability. However, system modification factors were not considered and the occupancy loading was considered deterministic.

Time-variant reliability of a single timber beam according to EC5 is shown in Fig. 7.6. ULS values for solid timber are taken from (Sousa et al., 2013), for glulam beams from (NKB/SAKO, 1999), whereas SLS values are based on Paper I.

![Figure 7.6](image)

Comparison of reliability levels of ULS and SLS for structural timber.
7.2  Time-variant reliability of beams in the serviceability limit state

In this section results from time-variant reliability analysis is discussed considering long-term deflections of structural elements. The investigation is limited to timber beams. However, similar studies for concrete structures have also been carried out (Li and Melchers, 1992; Li and Melchers, 1993 and Stewart, 1996b). Nevertheless, in those studies the uncertainties in the deflection limits are not taken into account.

7.2.1  Variation of deflections in time

Structural deflections are limited for different reasons as discussed in Chapter 2. However, the various deflections limits might be exceeded during the lifetime of the structure with a certain probability.

To estimate the probability of failure, it is important to note that loads and deflections of a structural member may fluctuate in time during the lifetime of the structure. The effect of the changes in variable load could be significant, especially for timber structures, since the self-weight is generally small. A simplified illustration (i.e. no sustained variable load is considered) of the variation of loads and deflections of a timber structural element in time is presented in Fig. 7.7 after Mårtensson and Thelandersson (1992). The figure shows that one part of the deflections takes place immediately after loading from the permanent actions and another part changes during lifetime.
7.2.2 Previous studies

Time-invariant reliability analysis of the serviceability of timber structural elements was mentioned in Chapter 6. Reference was made to (Foschi et al., 1989) and Paper I. However, when considering long-term deflections time-variant analysis is more appropriate due to creep effect.

In a paper by Leichti and Tang (1989) data on initial elastic and creep displacements were recorded and fitted to a Burger body model to predict creep. The mathematical model was then used as the failure surface in a second-moment reliability analysis. It was shown that the reliability is a function of time for serviceability limit state, i.e. reliability decreases with time.

Fridley and Rosowsky (1993) used Monte Carlo simulation to determine a resistance factor $\Phi_c$ to achieve a target reliability $\beta=2.0$. It was found that a resistance factor $\Phi_c=0.45$ and 0.35 is required to attain the target reliability for a reference period of for 1 and 8 years respectively, when the combination of unfactored permanent and live...
load was used as basis of the deterministic design. $\phi$ serves as a reduction of the stiffness, thus it can be seen as an “inverse” creep factor. It should be noted that the deflection limit was considered deterministic in the model.

The same model was applied by Philpot et al. (1994) and the effect of moisture content, i.e. different drying methods was investigated. A typical result is presented in Fig. 7.8, where the reliability index $\beta$ is plotted against resistance factor $\phi$ for various moisture levels.

![Figure 7.8](image)

**Figure 7.8**
Reliability analysis result, effect of timber moisture content (Philpot et al., 1994).

The investigation was later further improved to consider system effects i.e. the effect of creep on system reliability. Based on the results system factors for different timber grades were determined (Philpot et al., 1995).

### 7.2.3 Reliability according to EC

Time-variant reliability of timber beams is investigated in Paper VI using the probabilistic load and resistance model from (JCSS, 2001). Long-term deflections are considered in the light of the Eurocode specifications. A simple creep model (see Section 6.5.5) is used to calculate the deflections and Monte Carlo simulation is carried out to determine the reliability index. A detailed description of the analysis methods, the stochastic models and the results are given in Paper VI.

The results are highly dependent on the stochastic load model. Thus the JCSS live load model might be too conservative as shown in Section 4.4, the calculations from Paper VI were repeated for office and residential floors with the load model referred as Stewart’s model in Section 5.4.
The results of the calculations are presented Figs. B.1-B.22 in Appendix B. The JCSS live load model is referred as model A, whereas the model described in Section 5.4 is referred as model B (see Table 5.1).

It can be generally concluded that the reliability level is higher for model B if the same creep factor $k_{def}$ and the same deflection limit is applied. Thus using model B slightly less conservative deflection limits could be suggested than in Paper VI.

7.2.3.1 Office floors – appearance criterion

Using deflection model B, the deflection limit could be even less strict than suggested in Paper VI, i.e. $u_{net,fin} \leq L/150$ (Fig. B.1). Applying $L/150$ with model B the first failure is expected more than 10 years later (Fig. B.2) and the average number of violated years $D_f$ decreases, but not significantly (with $\sim$1 year) compared to model A (Fig. B.3). However, the effect of tributary area $A_T$ is more significant (Fig. B.4), since the reduction due to the loaded area is different in model A and B. For larger areas the difference between the two models is smaller. On the other hand, the effect of precamber $u_0$ on the reliability index seems to be more pronounced for model B than for model A, see Fig. B.5. The same applies for the variable to total load ratio $\chi$ (Fig. B.6).

7.2.3.2 Office floors – appearance criterion

Considering the criterion for damaging deflections $u_{2,fin} \leq L/400$ could be suggested based on model B (Fig. B.7). This value seems more reasonable than $u_{2,fin} \leq L/600$ (model A) suggested in Paper VI, since it is closer to current recommendations (see Section 2.2.2.5). The failure is expected 2-5 years later (depending on the actual limit) using model B (Fig. B.8). However, the mean number of violated years $D_f$ does not change significantly (Fig. B.9). The effect of tributary area $A_T$ is also bigger for model B (Fig. B.10), such as the effect of the variable to total load ratio $\chi$ (Fig. B.11).

7.2.3.3 Residential floors – appearance criterion

For the appearance criterion at residential floors the same effects could be observed as for offices. Using model B instead of model A will suggest a less strict deflection limit for $u_{2,fin}$ (Fig. B.12). However, the increase in the mean first passage time $T_f$ is about 6 years (Fig. B.13), whereas the reduction in mean number of violated years $D_f$ is about 2 years, when assuming a deflection limit of $L/150$ (Fig. B.14). The effect of $A_T$, $u_0$ and $\chi$ is similar to those presented for offices (Figs. B.15-17).
7.2.3.4 Residential floors – damage criterion

When investigating residential floors with regard to the damage criterion using model B the suggested deflection limit is $u_{2,\text{fin}} \leq L/500$ i.e. stricter than for offices (Fig. B.18). The mean first passage time $T_f$ has reduced with 2-3 year compared to model A (Fig. B.19). However, the mean number of violated years $D_f$ has even increased in some situations (Fig. B.20). It means that the average time to first failure is longer, but then the deflection limit will be expected to be exceeded for a longer period. The tributary area $A_T$ has similar effect as in the previous cases, but sometimes model B is less conservative (for larger areas), see Fig. B.21. Considering the differences in the results from model A and B on the effect of $\chi$ on the reliability less variation can be observed (Fig. B.22).

7.2.3.5 Conclusions from the results

A conclusion from the results for the reversible limit state is that the mean value of the deflection limit – represented as a stochastic variable – may be used in the deterministic design. In the presented example this value is $L/150$, see Fig. 7.9.

![Figure 7.9.](image)

Cumulative distribution function with the deterministic limit ($u_{\text{def,fin}}$).

In contrast, for the irreversible limit state a certain percentile of the CDF of the deflection limit is recommended to achieve the target reliability index. In the current investigation the suggested deterministic value is $L/400$-$L/600$. Applying $L/500$ would represent a value around the 10th percentile of the CDF, see Fig. 7.10.

The results suggest that deflection limits in design codes could be interpreted and further developed as a certain percentile of the distribution function of the relevant stochastic variable.
Figure 7.10.
Cumulative distribution function with the deterministic limit ($u_{z,\theta}$).
8 Other Publications

In addition to the six appended papers the following publications have been prepared, with contributions from the author, during the preparation of this thesis:


9 Summary of appended papers

Paper I

The paper investigates the reliability of serviceability design for flexural members made of different materials (steel, concrete and timber) according to the specifications of the Eurocodes. Second-order reliability method is applied to determine the reliability index for different design situations for beams subjected to bending. The probabilistic models of basic variables for time-invariant analysis have been taken from the JCSS Probabilistic Model Code. The characteristic, the frequent and the quasi-permanent combination of actions are investigated and compared. The differences in serviceability reliability for different materials are discussed. The results show that there are differences between the achieved reliability indices in the serviceability limit state between different materials. Furthermore for load combinations given in Eurocode the reliability index is often below the target values.

Paper II

In this paper, a finite element model is developed to analyse the long-term behaviour of timber beams, since Paper I showed that a time-variant analysis is required to estimate the reliability of timber in SLS. The time-dependent response of wood subjected to bending and moisture changes is investigated in terms of strains and stresses. A rheological model is implemented to capture the effects of creep, mechano-sorption and hygroexpansion. The model is validated against test results from Bengtsson and Kliger (2003). The results of the analysis showed that the mechano-sorptive creep of low- and high-temperature-dried timber beams can be sufficiently modelled with a spring and a single Kelvin body. The different mechano-sorptive behaviour of LT- and HT-dried specimens is considered with different mechano-sorptive and shrinkage-swelling parameters. The presented model may provide a basis of time-dependent probabilistic calculations for structural sized timber in serviceability limit state.

Paper III

To connect the research with actual practice a series of research interviews were carried out related to serviceability issues. The paper addresses the question, how structural engineers deal with different design aspects of serviceability in a legal environment where little guidance is given. 19 practising structural engineers from
the Southern part of Sweden were interviewed. Most of the questions focused on
deflections with special attention on loads, limit values and long-term effects. One
question about vibrations and one about cracks were also asked to be answered. A
final question intended to obtain information about known serviceability issues of
existing structures. The results confirmed some of the findings of Paper I, i.e. that in
many practical cases the serviceability requirements govern the design and there are
differences in the reliability in SLS among different structural materials. However, it
was also found that there is an uncertainty among designers how to design for
serviceability.

**Paper IV**

The paper presents a survey about how practicing structural engineers deal with
different design aspects of glass with a special focus on robustness and serviceability.
The summary of the interviews with 14 glass design experts is presented. The survey
showed that there is a need for more comprehensive design aids and recommendation
for structural glass engineering. However, robustness and serviceability requirements
are not always easy to quantify in terms or numbers and formulas. Problems with
existing structures are also briefly presented. Concerning serviceability, clear
similarities to Paper III can be seen.

**Paper V**

The paper estimates the representative values of different type of floor live loads by
numerical simulation using stochastic live load models with a special focus on
serviceability, since Paper I and III revealed that loads have a significant effect on
reliability, especially in SLS. The results are compared to values given in existing
standards (Eurocode on first place). Improvements are suggested concerning the load
reduction factors, the definitions of the representative values and the stochastic load
parameters.

**Paper VI**

The last paper appended to this thesis investigates the time-dependent reliability for
long-term deflections of timber office and residential floor beams according to the
specifications of the Eurocodes. A simple creep model is used to calculate the
deflections and Monte Carlo simulation is carried out to determine the reliability
index. It is found that the creep factor and the suggested deflection limits given in
Eurocode 5 might not be appropriate to achieve the expected target reliabilities. To
obtain a more consistent reliability, and thus improve the prescriptions, more suitable
values for the mentioned parameters are suggested.
10 Conclusions and future work

10.1 Summary and conclusions

To study current design practice concerning serviceability interviews with experts were undertaken with regard to serviceability issues. The first one was carried out in Sweden in relation to traditional structural materials, whereas the second one was made on an international level concerning serviceability questions in the design philosophy of glass and glass related structures. The analysis of the interviews reconfirms the significance of structural serviceability. A common request from practicing engineers is better guidelines and codification of serviceability requirements.

The reliability of serviceability limit states in current design codes was investigated mainly focusing on static deflections. It was shown that the reliability of Eurocodes is not consistent. The inconsistency exists among different materials, variable to total load ratios and loaded areas.

A framework for probabilistic investigation of structural serviceability was presented taking into account uncertainties in all important aspects of structural serviceability i.e. loads, structural response and performance criteria. The proposed method provides a good basis for code calibration focusing on serviceability. Using the method the serviceability criteria in design codes may be defined as certain percentiles of the cumulative distribution function of the stochastic models of the performance criteria.

To investigate the long-term effects in serviceability:

1. The serviceability loads for floors were investigated in detail using stochastic load models. It was found that the serviceability load combinations in structural design codes should be reinvestigated. Proposal for changes are suggested in Paper V. However, the stochastic models for live loads should be improved first.
2. Time-variant reliability of timber floors beams was investigated considering long-term deflections. Based on the results a change of the creep factor and the recommended deflection limits in Eurocode 5 was proposed in Paper VI.

To increase knowledge about long-term deflections an advanced finite element model was developed to estimate the deflections of structural sized timber beams in natural environment. The model consist of the coupling a moisture transport model and a structural mechanics model. The constitutive equations of the FE-model are capable to take into account the combined effect of the variations of relative humidity in the surrounding environment and the time-variant mechanical loading. Based on the results of the FE-model a simple model was derived to calculate the mechano-sorptive deformations of timber beams.

10.2 Future research

There are obviously several possibilities to continue the research initiated by this thesis:

- The probabilistic model of serviceability criteria could be improved and be supported by extensive survey data.
- Delphi technique could be applied to improve serviceability criteria in structural design codes both for traditional materials and glass used structurally.
- The stochastic live load models could be improved. In order to do that, structural monitoring systems should be applied. It is important that collection of data should be long-term and extensive. It is recommended to organise it as a joint collaboration among many research institutes using the same procedures.
- The time-variant analysis could be extended to SC2 and SC3 structures (e.g. roofs constructions) involving probabilistic snow load modelling.
- The finite element model could be improved including non-linear material properties. Due to internal or external restraints local stresses may exceed the LoP even at serviceability load level. Preliminary results indicate that including material-nonlinearity would improve the agreement with the tests.

The increased knowledge about serviceability with the improved design guidelines will lead to less serviceability problems in the future i.e. higher comfort level and longer useful life, therefore providing with a more liveable built environment.
There are many people whom I would like to express my gratitude and appreciation for their contribution and support during my research.

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A major part of the thesis is based on interviews with experts in structural engineering. Their time and effort has been a great help and is deeply appreciated.

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Appendix A

An ongoing research initiative in the framework of COST Action TU0905 Structural Glass - Novel design methods and next generation products aims to improve design methods of glass structures and structural systems. The investigation includes a survey about how structural engineers deal with different design aspects of glass with a special focus on robustness and serviceability.

Questions about structural design philosophy of structural glass

1. General data
   1.1 Age (under 35; 35-44; 45-55; over 55).
   1.2 Position
   1.3 Company size
   1.4 Location

2. Experience
   2.1 How long have you been working as a structural engineer?
   2.2 What % of the time is spent on glass or glass-related structures?
   2.3 What is the field you are working in (typical structures, typical glass materials)?
   2.4 Which design codes and/or guidelines do you use when designing glass structures?

3. Robustness
   3.1 How do you deal with robustness issues (both at component and system level)?
   3.2 What are the exposures, unforeseen events you consider in the analysis?
   3.3 How do you differentiate between different consequences?
   3.4 Do you treat primary, secondary and cladding members differently if yes, how?
   3.5 Do you apply any robustness measures? If yes, how?
   3.6 Could you mention some good examples of detailing with regard to robustness?

4. Serviceability
   4.1 How do you deal with displacements and deflections? What are the deflection limits you usually use?
   4.2 Do deflection limits often govern the design? If yes, where?
   4.3 How do you deal with the vibrations?
   4.4 Are vibrations often important in your work? If yes, where?
   4.5 What is the load level you apply for serviceability design?

5. Existing structures
   5.1 Have you ever encountered ultimate failure (breakage, partial or full collapse) in glass structures? If yes, could you give further details?
   5.2 Have you ever encountered serviceability problems in existing glass structures? If yes, could you give further details?
Appendix B

In this appendix the results from the time-variant analysis of timber beams is presented. The analysis of the results is given in Section 7.2.3.

B.1 Office floors – appearance

![Graph showing reliability indices for office floors]

Figure B.1
Reliability indices for office floors with different limit values of $\nu_{\text{tot,fin}}$ calculated from model A and model B ($AT=20$ m², $\chi=0.8$, $u_0=L/400$).
Figure B.2
Mean first passage (in years) for office floors with different values of $u_{net,fin}$ calculated from model A and model B ($A_T=20 \text{ m}^2$, $\chi=0.8$, $u_0=L/400$).

B.3
Mean number of violated years for office floors with different values of $u_{net,fin}$ calculated from model A and model B ($A_T=20 \text{ m}^2$, $\chi=0.8$, $u_0=L/400$).
Figure B.4
Reliability indices for office floors with different values of $A_T$ calculated from model A and model B ($u_{net,fin}=L/150$, $\chi=0.8$, $u_0=L/400$).

Figure B.5
Reliability indices for office floors with different values of $u_0$ calculated from model A and model B ($u_{net,fin}=L/150$, $A_T=20$ m$^2$, $\chi=0.8$).
Figure B.6
Reliability indices for residential floors with different values of $\chi$ calculated from model A and model B ($u_{\text{net,fin}}=L/150$ m$^2$, $A_T=20$ m$^2$, $u_0=L/400$).

B.2 Office floors – damage

Figure B.7
Reliability indices for office floors with different values of $u_{\text{fin}}$ calculated from model A and model B ($A_T=20$ m$^2$, $\chi=0.8$).
Figure B.8
Mean first passage (in years) for residential floors with different values of $u_{2,\text{fin}}$ calculated from model A and model B ($A_T=20 \text{ m}^2$, $\chi=0.8$).

Figure B.9
Mean number of violated years for office floors with different values of $u_{2,\text{fin}}$ calculated from model A and model B ($A_T=20 \text{ m}^2$, $\chi=0.8$).
Figure B.10
Reliability indices for office floors with different values of $A_I$ calculated from model A and model B ($u_{2,fin}=L/600$, $\chi=0.8$).

Figure B.11
Reliability indices for office floors with different values of $\chi$ calculated from model A and model B ($u_{2,fin}=L/600$, $A_I=20\text{ m}^2$).
B.3 Residential floors – appearance

![Graph](image)

**Figure B.12**
Reliability indices for residential floors with different limit values of $u_{net,fin}$ calculated from model A and model B ($A_I=20 \text{ m}^2$, $\chi=0.8$, $u_0=L/400$).

![Graph](image)

**Figure B.13**
Mean first passage (in years) for residential floors with different values of $u_{net,fin}$ calculated from model A and model B ($A_I=20 \text{ m}^2$, $\chi=0.8$, $u_0=L/400$).
Figure B.14
Mean number of violated years for residential floors with different values of $u_{\text{net,fix}}$ calculated from model A and model B ($A_T=20 \text{ m}^2, \chi=0.8, u_0=L/400)$.

Figure B.15
Reliability indices for residential floors with different values of $A_T$ calculated from model A and model B ($u_{\text{net,fix}}=L/150, \chi=0.8, u_0=L/400)$.
Figure B.16
Reliability indices for residential floors with different values of $u_0$ calculated from model A and model B ($u_{net,fin}=L/150, A_T=20 \text{ m}^2, \chi=0.8$).

Figure B.17
Reliability indices for residential floors with different values of $\chi$ calculated from model A and model B ($u_{net,fin}=L/150, A_T=20 \text{ m}^2, u_0=L/400$).
B.4 Residential floors – damage

Figure B.18
Reliability indices for office floors with different values of $u_{2,fin}$ calculated from model A and model B ($A_T=20 \text{ m}^2$, $\chi=0.8$).

Figure B.19
Mean first passage (in years) for residential floors with different values of $u_{2,fin}$ calculated from model A and model B ($A_T=20 \text{ m}^2$, $\chi=0.8$).
Figure B.20
Mean number of violated years for residential floors with different values of $u_{2,\text{fin}}$ calculated from model A and model B ($A_T=20 \text{ m}^2$, $\chi=0.8$).

Figure B.21
Reliability indices for residential floors with different values of $A_T$ calculated from model A and model B ($u_{2,\text{fin}}=L/600$, $\chi=0.8$).
Figure B.22
Reliability indices for residential floors with different values of $\chi$ calculated from model A and model B ($u_{2,fin}=L/600$, $A_f=20 \text{ m}^2$).